

FIG. 7

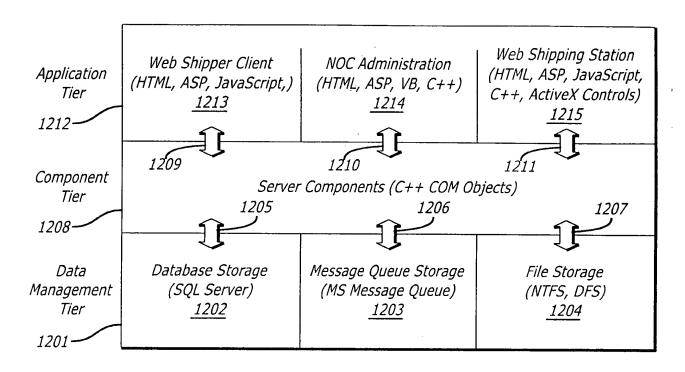


FIG. 8

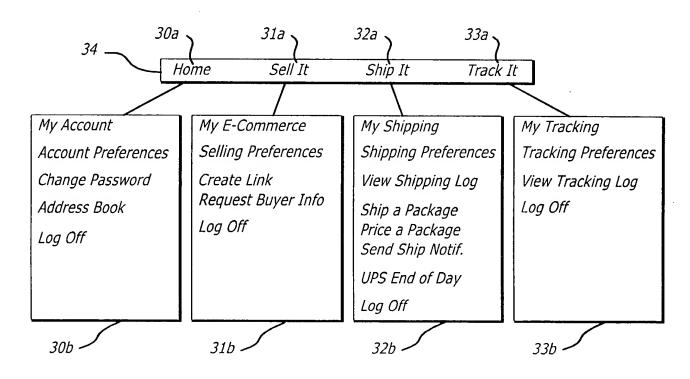
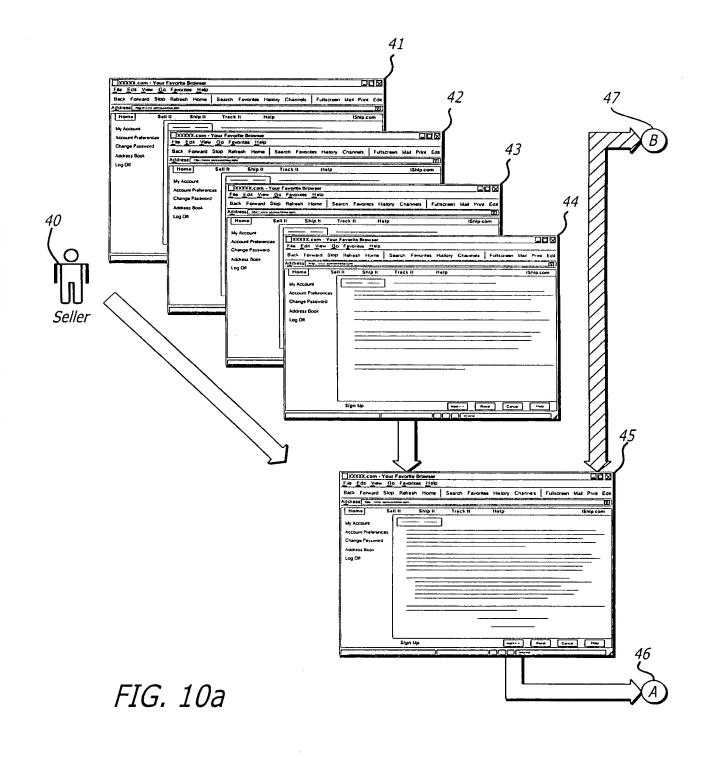
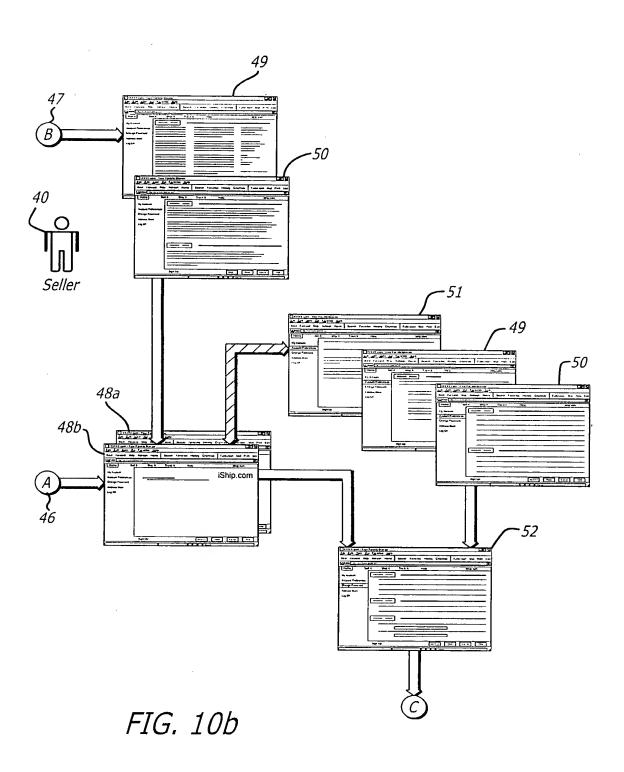


FIG. 9





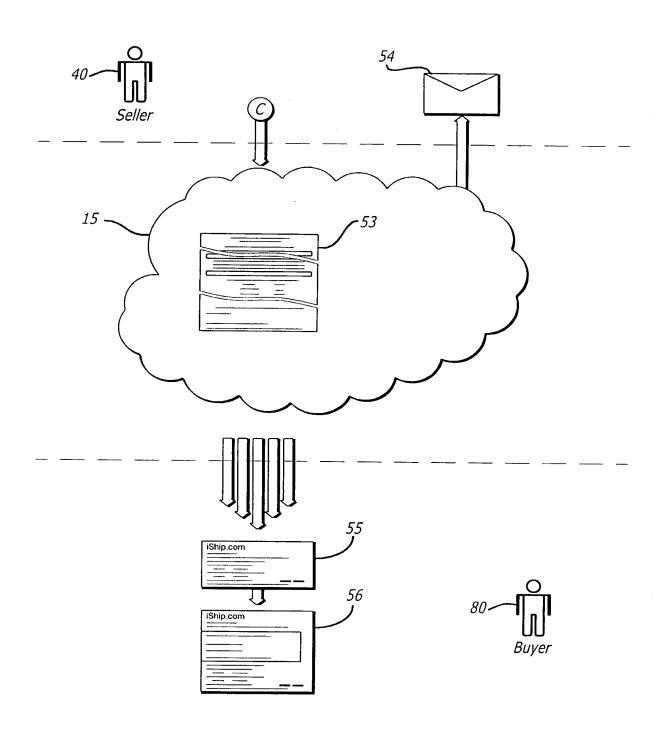


FIG. 10c

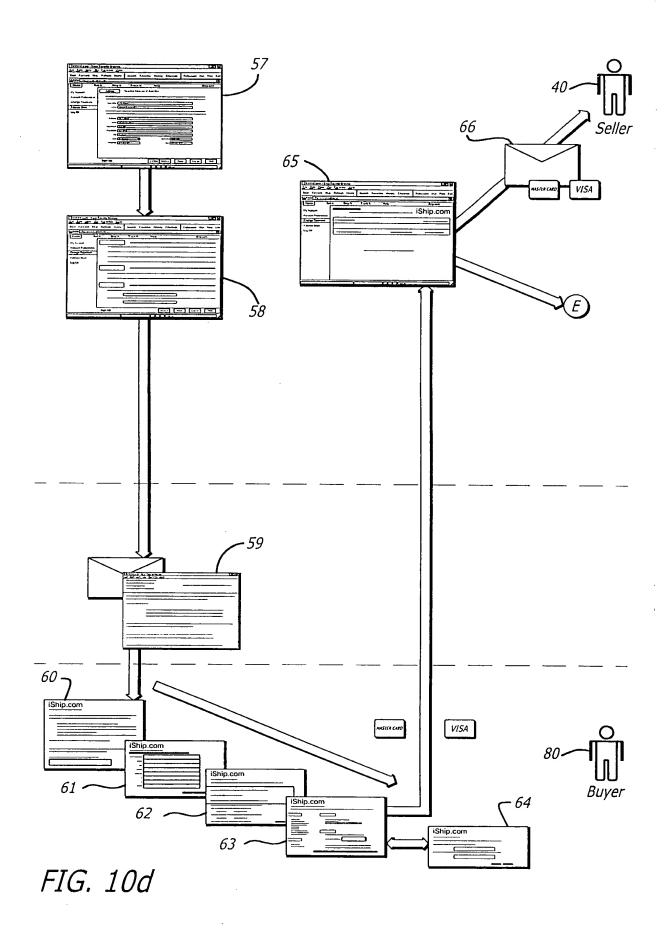


FIG. 10e 68 67 -- 71 RETAIL SHIPPING CENTER Buyer

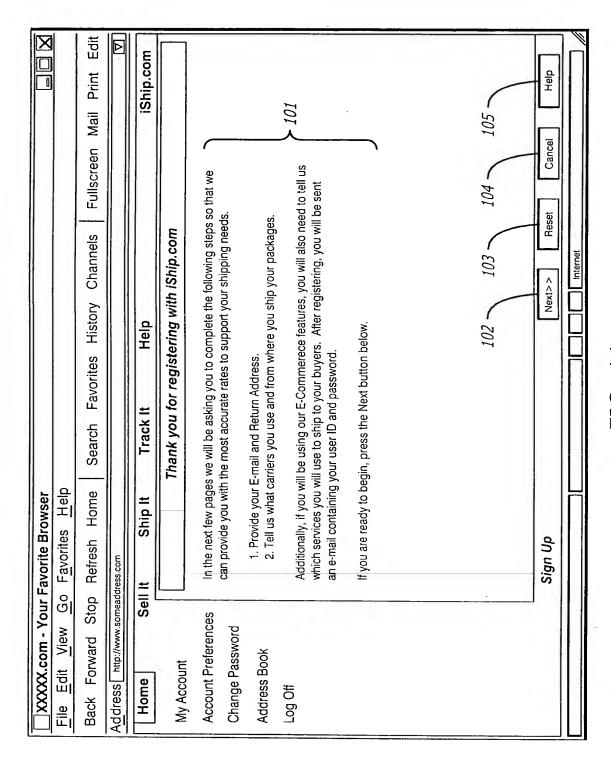


FIG. 11

XXXXX.com - Your Fav	Your Favorite Browser
File Edit View Go F	Favorites Help
Back Forward Stop R	Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com	Δ <mark>]</mark> wos:s
Home Sell It	Ship It Track It Help iShip.com
My Account	Address Required fields are in Bold Blue.
Account Preferences	Enter your full name the way you would like it to appear on your package shipping label. iShip.com will send shipping and tracking messages to the e-mail address you provide.
Change Password	Your Name: John Shipper
Address Book	E-mail: jshipper@anyisp.com
Log Off	Enter your return address. This should not be a P.O. Box unless you intend to only ship with the USPS. Packages shipped with other carriers cannot be returned to P.O. Boxes.
	Сотрапу: Апу Сотрапу
	Street: 1234 N. Main Street
	Floor/Room: Suite S67
	Department: Operations
	City: Yourtown 112
	State: AL - Alabama 🔻 📝 1 3h Zip Code: [20002-1001
	Fax: (524) 555-1234
	114
	117 - 102 - 103 - 104 - 105
S	Sign Up <>Back Next>> Reset Cancel Help
	[Internet

FIG. 12

X		≒				20		
		Print Edit		iShip.com		Note: You must have a laser printer and UPS Account to ship from this location using iShip.com. Enter the City, State & Zip Code from which you will be shipping if different than your Return Address. City: Yourtown State & Zip Code from which you will be shipping if different than your Return Address. City: Yourtown State & Zip Code from which you will be shipping if different than your Return Address. City: All State & Zip Code from which you will be shipping if different than your Return Address. City: All State & Zip Code from which you will be shipping if different than your Return Address.	Help	
		Mail		Si		Ship.c		
					-120a	ation using iShip.com ation using iShip.com at than your Return Adzip code: 20002-1001	Cancel	
		Fullscreen				location srent than z _{it}		
		lels				rom this rom this ng if diffi.	Reset	*
		Channels			cation.	o ship fi	Â	Internet
		History		Help	Please pick your default shipping location.	Note: You must have a laser printer and UPS Account to ship from this location using iShip.com. Enter the City, State & Zip Code from which you will be shipping if different than your Return Add city: Yournown State: AL-Massama D 236 State: AL-Massama D 236 124	ack Next>>	
				エ	sfault sh	at my location of the properties of the properti	< < Back	Н
		Favorites		=	your de	iler pickup anter and		
	į .	Search		Track It	ase pick	I'll ship the package from: Regular pickup at my location Note: You must have a laser printer and UPS Ac Enter the City, State & Zip Code from which you City: Yourlown		
Į.	die				<u>P</u>	age fro		
Brows	ss Help	Home		Ship It	ion	u must city, S	0	
XXXXX.com - Your Favorite Browser	Favorites	Refresh	ess.com		Location	I'll ship the pa	Sign Up	
Your F	ဗို	Stop	someadd	Sell It				
com -	Edit View	Back Forward Stop	Address http://www.someaddress.com		ti.	Account Preferences Change Password Address Book Log Off		
XXXXX	e Edit	ck Fo	lress	Home	My Account	Account Prefer Change Passw Address Book Log Off		
	티브	Ba	Add			C & C & C		

FIG. 13

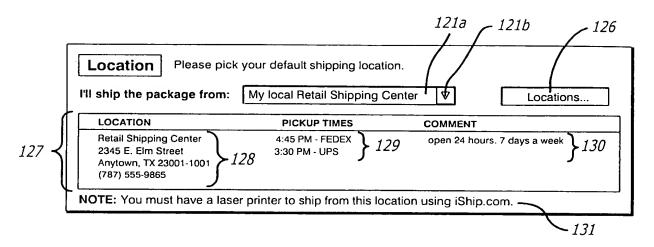


FIG. 14

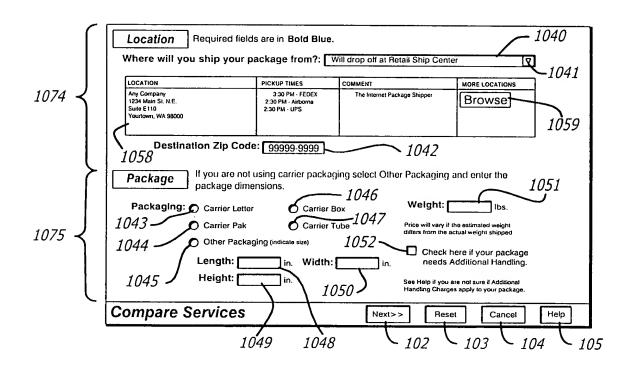


FIG. 15

												145			
vour Favorite Browser	Go Favorites Help	Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit	http://www.someaddress.com	Sell It Ship It Track It Help iShip.com	UPS Shipping Tell us if you want to ship your UPS packages using iShip.com	If you have a laser printer or ink/bubble jet printer either A) ship your UPS packages at retail shipping center or B) have your own UPS account you can use iShip.com to process your packages and print your labels. Select below how you would like to process your UPS packages.	140 Will use iShip.com to ship my UPS packages and I have my own UPS Account.		1424 – ackages but do not have a UF pping center. Please set my c	144	The limit hat use isnip.com to ship my UPS packages.	If you have chosen to ship your UPS packages with iShip.com using your own UPS account, you will be notified by e-mail when UPS has activated your account for Internet based shipping. This typically takes two business days.	102	Sign Up <= <back next="">> Reset Cancel Help</back>	Internet
XXXXX.com - Your Favorit	File Edit View	Back Forward S	Address http://www.sc	Home	My Account	Account Preferences Change Password	Address Book	Log Off							

FIG. 16

XXXXX.com - Your Favorite Browser	Favorite B	rowser									N N
File Edit View Go	o Favorites	s <u>H</u> elp									3
Back Forward Stop	o Refresh	Home	Search	Favorites	History	Channels		Fullscreen	Mail F	Print	Edit
Address http://www.someaddress.com	address.com										
Home Se	Sell It	Ship It	Track It		Help				liSi	Ship.com	ااد
My Account Account Preferences	E-Commerce If you sell you iship.com ca	erce II your proc	E-Commerce If you sell your products using online auctions, classified services or your own Web Site iShip.com can offer you a way to not only show your Buyers what they will pay for shipping, but also automate the entire post-sale process	online auctic o not only st st-sale proce	ons, classif how your E ess	ied services Juyers what	or your o' they will p	wn Web s	Site nipping,	,	
Address Book	We will h Buyer's s	elp you no shipping se	We will help you notify the Buyer of the total sale price - including shipping, getting the Buyer's shipping selections, getting the shipping address and even collecting credit card information for you to process. We can also let you add your business's handling charges	er of the tota tting the ship We can also	l sale price pping addr	ess and eve	Shipping, en collectir	getting ti	he card		
:) m)	without h	aving to ca	without having to calculate percentages or subtotals. We do the work for you. To setup your Selling Preferences you will need to do only three easy stens:	entages or a	subtotals.	We do the v	vork for yo		3		
							odon (on				人
	1. Sel the 2. Sel 3. Sel to	Select the services you the services you select. Select how your shippir sale? Do you charge fo Select what kinds of pato pay. We will even or	Select the services you will use to ship your products. The Buyers will see only the services you select. Select how your shipping charges are displayed. Is your shipping included in the sale? Do you charge for handling? We will make sure the price is right. Select what kinds of payment you accept. We will find out how the Buyer is going to pay. We will even collect credit card information for you to process.	ill use to shi charges are nandling? M nent you aco	p your pro displayed ve will mak cept. We v	ducts. The Is your she sure the puill find out hoon for you to	Buyers wil ipping inc rice is rigl now the Bu o process	ll see only sluded in ht. Jyer is go	y the sing		
	You can s Otherwise	set these p a, press Fir	You can set these preferences up now or later, but if you would like to do it now, press Continue. Otherwise, press Finish to complete registration.	up now or la elete registra	ter, but if y tion.	ou would lik	ce to do it	now, pre	ss Conti	nue.	
			152 —	Continue>>	-<-ar	$\bigcap_{i=152}^{152}$					-
	Sign Up			*	< <back finish<="" td=""><td></td><td>Reset</td><td>Cancel</td><td></td><td>Help</td><td></td></back>		Reset	Cancel		Help	
						Internet					

FIG. 17

					a.v.				155					
XXXXX.com - Your Favorite Browser	Go Favorites Help	top Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit	http://www.someaddress.com	Sell It Ship It Track It Help iShip.com	Registration is complete!	Congratulations! You are now a registered member of iShip.com.	Your user ID and Password will be e-mailed to you.	Below is a Summary of the information you have provided. If you need to change any of this information in the future, you can change it at any time by selecting Preferences in one of the main areas (Home, Sell It or Tracking It).	Address: John Shipper John Ship	If you are experiencing any problems, please contact technical support by clicking here.	Click Close to Log On to iShip.com for the first time.	157	Sign Up	Internet
XXXXX.com - Yo	File Edit View Go	Back Forward Stop Ref	Address http://www.so	Home	My Account	Account Preferences	Change Password	Address Book Log Off						

FIG. 18

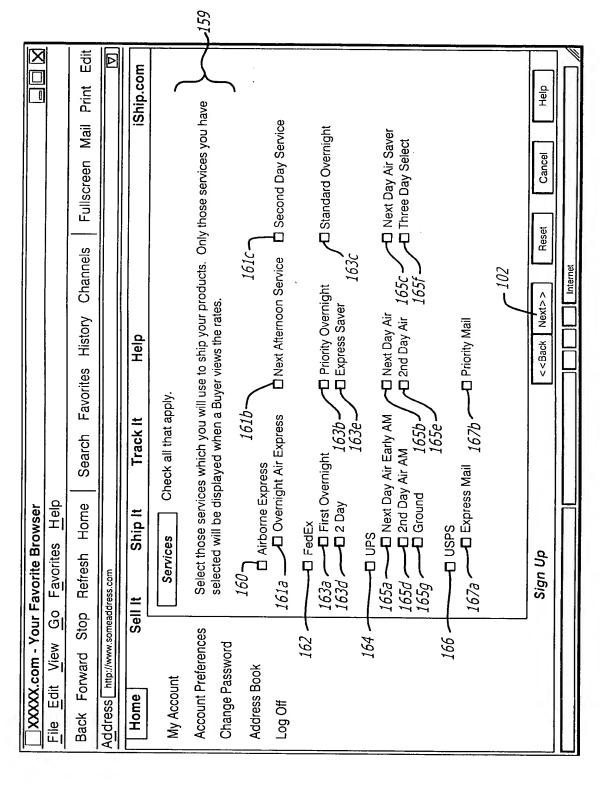


FIG. 19

XXXXX.com - Your Favorite Browser	Favorite Browser						
File Edit View Go	Favorites Help						<u>a</u>
Back Forward Stop	Refresh Home	Search Fav	Favorites History	Channels	Fullscreen N	Mail Print	Edit
Address http://www.someaddress.com	dress.com						D
My iShip Price It	It Ship It	Track It	Account Info		Help		
My Pricing	Services	Check all that apply.	ly.				
Price a Package Address Book	Select those servic selected will be dis	ses which you will splayed when a B	Select those services which you will use to ship your products. Only those you have selected will be displayed when a Buyer views the rates.	oducts. Onl	y those you have		
My Selling Create Links Request Buyer Info	☑ Airborne Express	irborne Express ☑ Overnight Air Express	☑ Next Afternoon Service		☑ Second Day Service	Vice	
Price Preferences Log Off	図 FedEx 図 First Overnight 図 2 Day	vernight	☑ Priority Overnight ☑ Express Saver		☑ Standard Overnight	ght	
	☑ UPS ☑ Next Day Air Earl ☑ 2nd Day Air AM ☑ Ground	PS 区 Next Day Air Early AM 区 2nd Day Air AM 区 Ground	집 Next Day Air 더 2nd Day Air	22	즈 Next Day Air Saver 즈 3 Day Select	Je.	
	☑ USPS ☑ Express Mail	s Mail	☑ Priority Mail	.	☑ Parcel Post		
	Pricing Preferences	ces		Next> >	>> Cancel	Help	
				Internet			

FIG. 20

XXXXX.com - Your Favorite Browser	X D C
File Edit View Go Favorites Help	
Back Forward Stop Refresh Home	Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com	Δ
Home Sell It Ship It	Track It Help iShip.com
My Account 170 Belect 1	Select how you want to display your Buyer's shipping charges————————————————————————————————————
Account Preferences 171-5 Buyer pays actual shipping charges.	O nem cost includes shipping charges. No rates are displayed, only services available.
Change Password 1/2 Buyer pays shippin	Buyer pays shipping and additional charges. Select charges to be added to the shipping Trial displayed to the Buyer. Chark all that annly
Address Book 173 Add Percer	Add Percentage of Shipping Cost
Log Off 175 Add Fixed I	
177 Add iShip.o	Add iShip.com Service Fee
Payment Select v	Select what Payment Methods you will accept from the Buyer.
Indicate if you want or Check all that anniv	d information to be collected and passed
179a	179b 179c $= 179c$ $= 179c$ American Express $= 179c$ Personal Check $= 179c$ Cashier's check
) breCreeteer	o isoporal order
1796	1790
7	Collect credit card information so that I can process it myself.
180	C51 —
Sign Up	< < Back Finish Reset Cancel Help

FIG. 21

XXXXX com - Your Eaverite Browser	orite Browse								ĮΣ
File Edit View Go Fa	Favorites Help	d							
Back Forward Stop Re	Refresh Home	e Search	Favorites F	History	Channels	Fullscreen	Mail	Print	Edit
Address http://www.someaddress.com	.com								D
My iShip Price It	Ship It	Track It		Account Info	o Help	dį			
My Pricing	Charges	Select how you w	Select how you want to display your Buyer's shipping charges.	ur Buyer's sl	hipping charges.				
Price a Package	O Item cost in	O Item cost includes shipping charges. No rates are displayed, only services available.	charges. No rate:	s are displa _ì	yed, only services	available.			
Address Book	O Buyer pays	Buyer pays actual shipping charges.	harges.						
Mx Sellino	Buyer pays Total displa	Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.	ditional charges. Check all that ap	Select char ply.	ges to be added	to the shipping			
Create Links	Adc	Add Percentage of Shipping Cost	hipping Cost		%				
Request Buyer Info		Add Fixed Handling Charge	Charge \$				3		
Price Preferences	□ Ado	Add iShip.com Service Fee	e Fee						
	Payment	Select what Paym	Select what Payment Methods you will accept from the Buyer.	will accept	from the Buyer.				
-		•	•						
	Indicate if you want Check all that apply.	Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.	information to be	collected a	nd passed on for	your process.			
	☑ Visa	D	American Express	D	Personal Check	Cashier's check	check		
	☑ MasterCard	Card 🔽	Discover	ᡌ	Money Order				
- Parkerin	/	[3] Olloch orodit pard information of total or an individual	lit card informa	d co	of to	* CON *: 00			
	- ⁄		שו כשום ווווסוווונ	10 DS 110118	iat i cali pioce	ss it itiysell.			
						181			
Pr	Pricing Preferences	ences			< <back save<="" td=""><td>Cancel</td><td></td><td>Help</td><td></td></back>	Cancel		Help	
					Internet				٦
					illernet				\mathbb{I}

FIG. 22

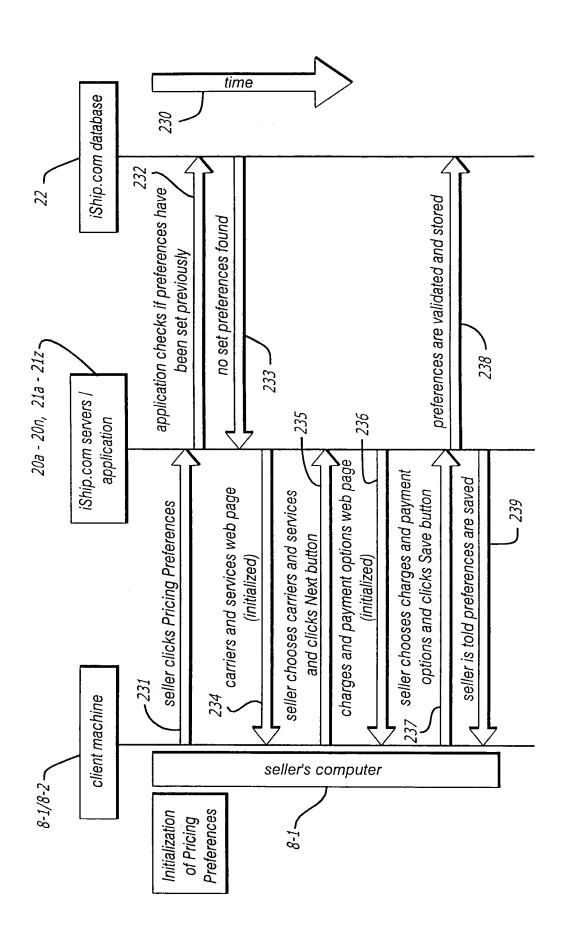


FIG. 23

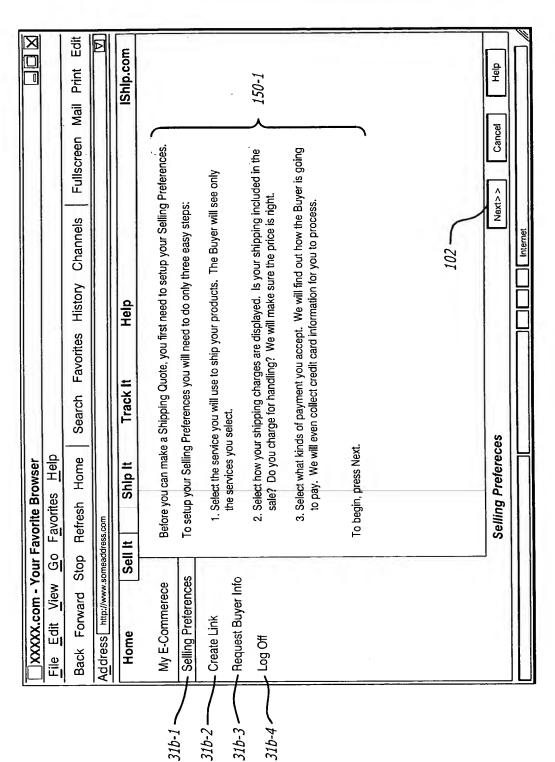


FIG. 24

XXXXX.com - Your Favorite Browser	rowser SID
File Edit View Go Favorites	delp.
Back Forward Stop Refresh Home	Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com	
Home Sell It S	Ship it Track it Help IShip.com
My E-Commerece	Enter the shipping weight and value of the item you are selling. 190
erences	Weight*: [15 lbs. 区入1916
Create Link '(Additional charge	, Additional charges may be applied if the weight entered offices from the actual weight when shipped.) ~ 195
Buyer Info	Loss Protection;
Log Off	
2. Preview Item	Witem Select an example destination or enter a Zip Code to preview.
C Los Ar	es, CA 🔻 O Destination Zip Code
3. Create Link	53 I 96C Link Press Go to generate a link. Paste the link into your HTML code.
Link Type	Link Type: © HTML Link
Link Tex	Link Text: View your shipping costs! Go
Link Text:	VVew your shipping costs! ♥
	2039
Create Link	ink Close Help
	7

FIG. 25

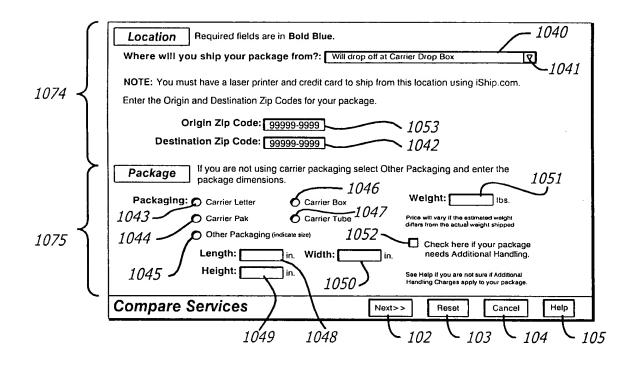
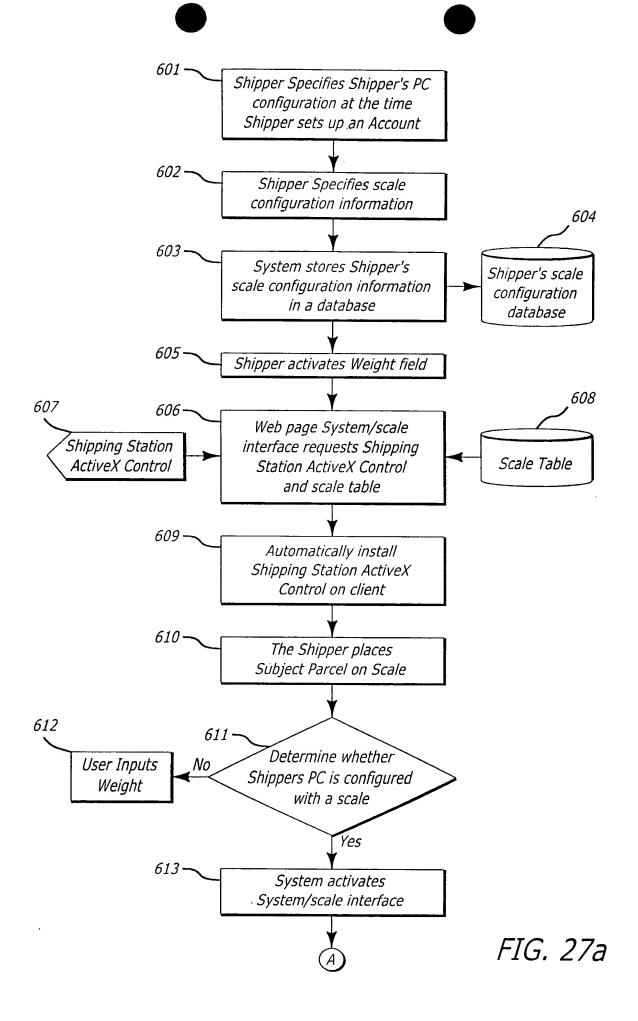
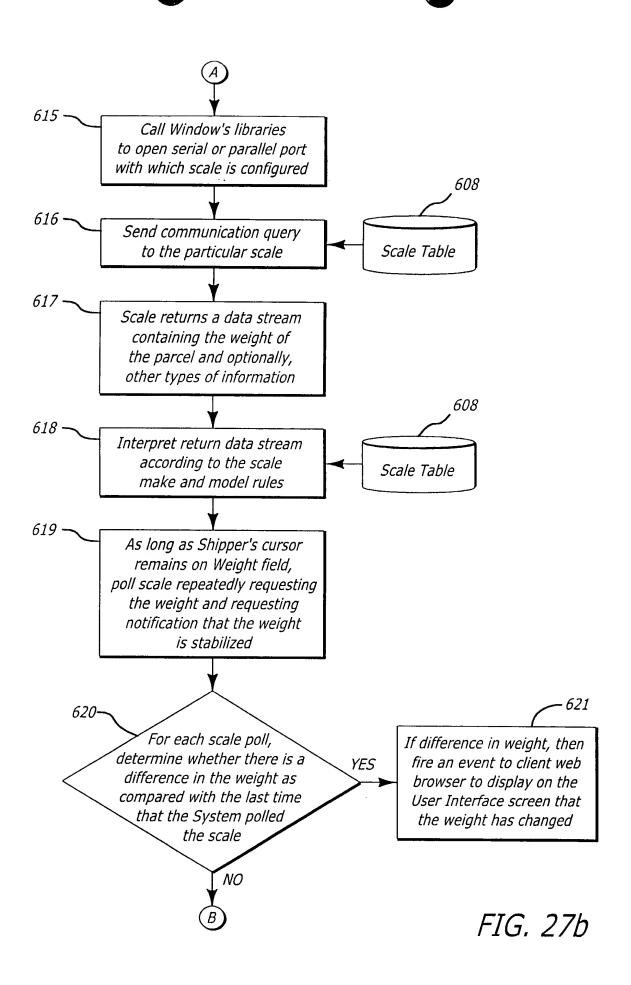


FIG. 26





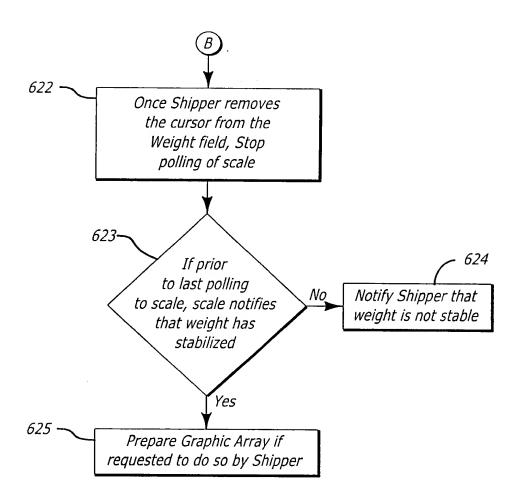
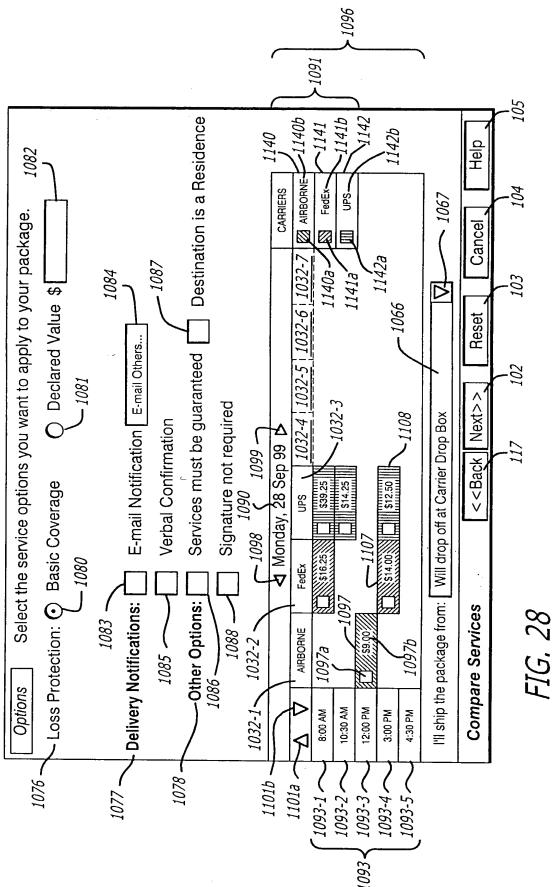


FIG. 27c



XXXXX.com - Your Fav	our Favorite Browser
File Edit View Go Fa	
Back Forward Stop Re	Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com	D)
My iShip Price It	Ship It Track It Account Info Help
My Pricing	1. Define Item Enter the shipping weight and value of the item.
	Weight*: 100 lbs. 1♥] □ Irregular or Non-Standard Packaging
	Loss Protection:
Price Preferences Log Off	2. Preview Item Select an example destination or enter a Zip Code to preview.
•	⑤ (Select One) ♥ O Destination Zip Code
	3. Create Link Press Go to generate a link. Paste the link into your HTML code.
	Link Type:
	Link Text: Click here to use iShip.com to view your shipping charges. Go
	Link Text: <a href="http://iship.com/commerce/default.asp? <math>\triangle</math> K=A6V1XZ&W=10&V=0&H=0" target="new">Click here to use ∇
_]	
Ö	Create Link
	Internet

FIG. 29

XXXXX.com - Your Favorite Browser	X D
File Edit View Go Favorites Help	
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print	nt Edit
Address http://www.someaddress.com	Δ
iShip. com Affiliate Logo	DI
Copy and Paste Your Estimate	-
Congratulations! Your unique hyperlink is below. This link will allow your buyers to accurately estimate their shipping charges. 2033	
Your Link: 203b1 203b1 pid=1429b0d0abc411d39f8000902789280b">Click here to use iShip.com to view your shipping charges. 203b2	
To use the link, copy the entire text from the box above and paste it into your item description. ~ 216	
< <return done<="" options="" service="" td="" to=""><td></td></return>	
Save your selling preferences and create hyperlinks faster. Register with iShip Personal Shipper today! LinkiShip Sell it to your Web site!	
Having trouble? Click here for help. Questions or comments about 1Ship.com? 1Ship.com Privacy Policy	Ja
] [Internet	

FIG. 30

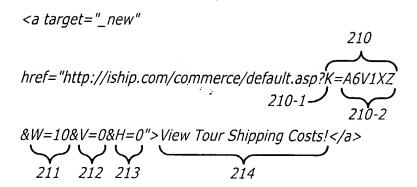


FIG. 31

pid=f429b0d0abc411d39f8000902789280b"

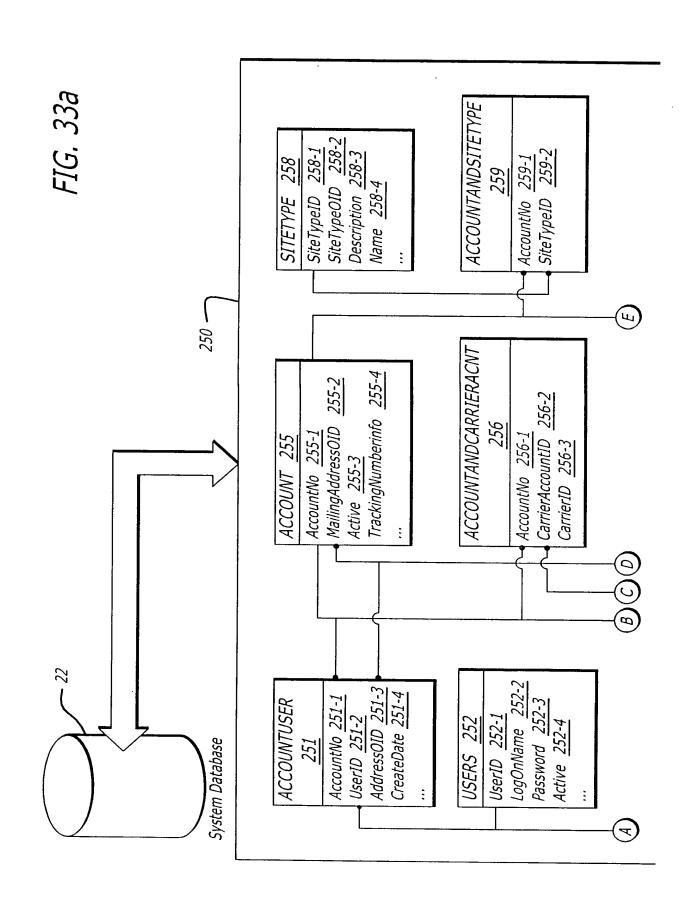
220

>Click here to use iShip.com to view your shipping charges.

214

<a href="http://iship.com/Sellit/buyer.asp?</pre>

FIG. 32



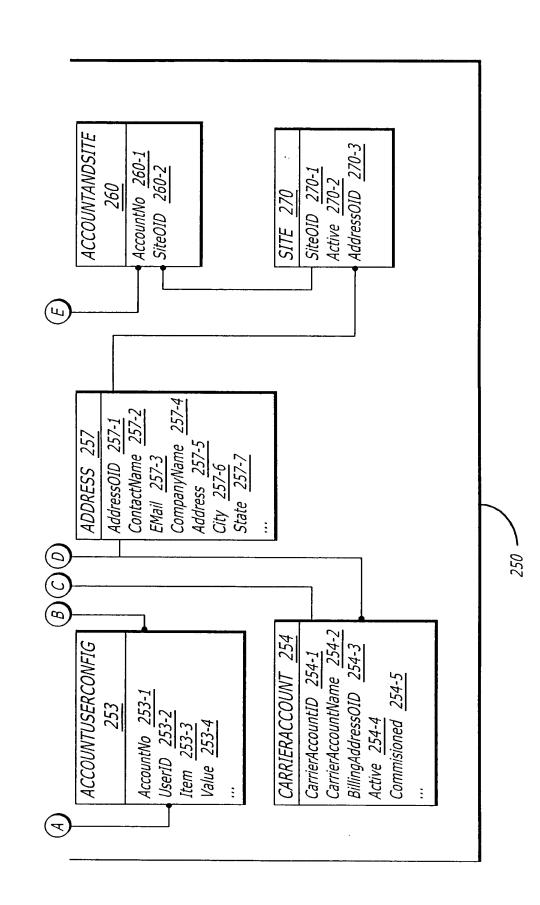


FIG. 33b

XXXXX.com - Your Favorite Browser	n - Your F	avorite Br	owser								X
File Edit V	View Go	Favorites	Help								
Back Forward	S	Refresh	Home	Search	Favorites		History Channels	Fullscreen Mail Print	Mail	Print	Edit
Address http://v	http://www.someaddress.com	ress.com									Δ
11											2
				Computers	Computers Hardware Notebooks General	General					
	Description	Starts at Quantity Time left	\$20.00 1 6 days, '	\$20.00 1 6 days, 1 hours +		First bid # of bids Location	\$20.00 0 (bid history)(with emails) Deer Harbor, WA	ith emails)			
		Started Ends	11/29/99, 1 12/09/99, 1	11/29/99, 18:16 29 PST 12/09/99, 18:16 29 PST		(mail this auction to (request a qift alert)	(mail this auction to a friend) request a qift alert)				
		Seller (Rating)	danc-orcas (1)	cas (1) nents in seller's Fee	dback Profile) (view	seller's other auct	danc-orcas (1) wew comments in seller's Feedback Profile) (view seller's other auctions) (ask seller a question)	tion)			
301	Bid	High bid	:								
	-	Payment Shipping	Money Ord Seller ships charges.	ler/Cashiers Check: s to home country c	s, See item descriptic only. See item descri	on for payment me ption for details, \$	Money Order/Cashiers Checks, See item description for payment methods accepted. Seller ships to home country only. See item description for details, See item description for shipping charges.	shipping			
		Update item	Seller: If th	his item has receive	Seller: If this item has received no bids, you may revise it.	evise it.					
	Seller assi Currency i	Seller assumes all responsibility for listing this item. Currency is U.S. Dollars (\$) unless otherwise noted.	nsibility for lis (\$) unless oth	ting this item. Y erwise noted.	ou should conta	ct the seller to	resolve any quest	ller assumes all responsibility for listing this item. You should contact the seller to resolve any questions before bidding. rrency is U.S. Dollars (\$) unless otherwise noted.			
					Description						
302	This is ab about 1 N all shippi money or of funds.	is about 8 year it 1 Meg. of mer iipping costs. Cey order only. Sey order only.	old compute mory in it with Dick here to u Sorry, I've bee	r with a gas plast a 20Meg hard lse iShip.com to an burned by pe	sma display. It his drive. It runs fine or view your shipp ersonal check promessional che	as a 286 moth e although it is zing charges. zmises. Unit v	This is about 8 year old computer with a gas plasma display. It has a 286 motherboard and runs dos 3.3. It has about 1 Meg. of memory in it with a 20Meg hard drive. It runs fine although it is obviously very slow. Buyer pays all shipping costs. Click here to use iShip.com to view your shipping charges. Payment is by cashiers check or money order only. Sorry, Ive been burned by personal check promises. Unit will ship within 48 hours of receipt of funds.	dos 3.3. It has ww. Buyer pays thiers check or nours of receipt			
					Bidding						
			286 Li	unchbox Comp	286 Lunchbox Computer/Plasma Display (Iten #210836790)	lay (Item #2106	36790)				<u> </u>
							Internet				П

FIG. 34

iShip. com	
The Internet Package Shipper	
Enter your Zip Code and other options, then click Get Rates ———	
• The Zip Code where the item would be delivered is: 80302	
• The delivery address for the item would be: $6 \frac{12}{6} \frac{12}{6$	
 I want the service to have a guaranteed delivery time: 	
Q Yes 314 Q No 315	
Click the 'Back' on your browser to return to frem page. 316	
Shipping services and rates provided by <u>iShip.com</u> . The Internet Package Shipper	

FIG. 35

_

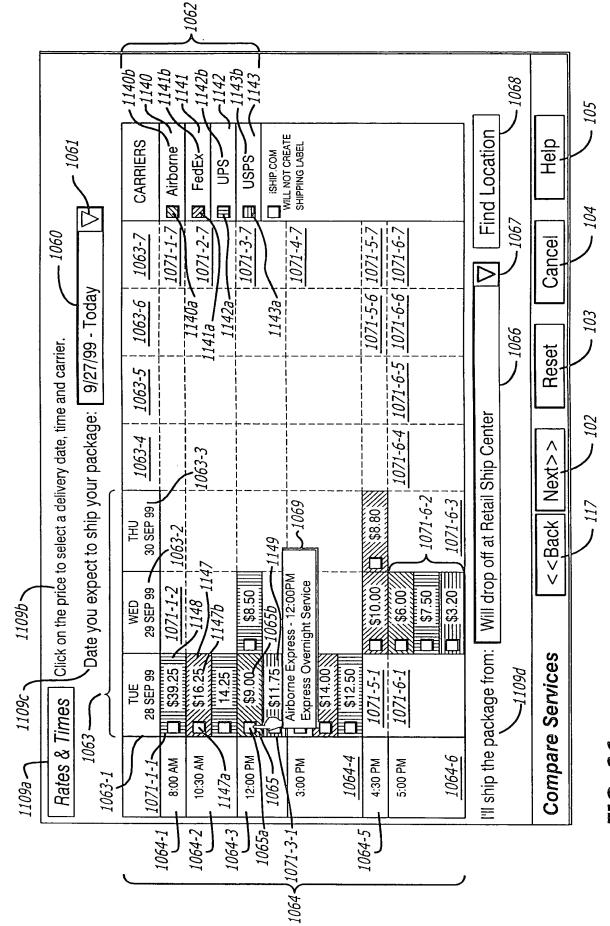


FIG. 36a

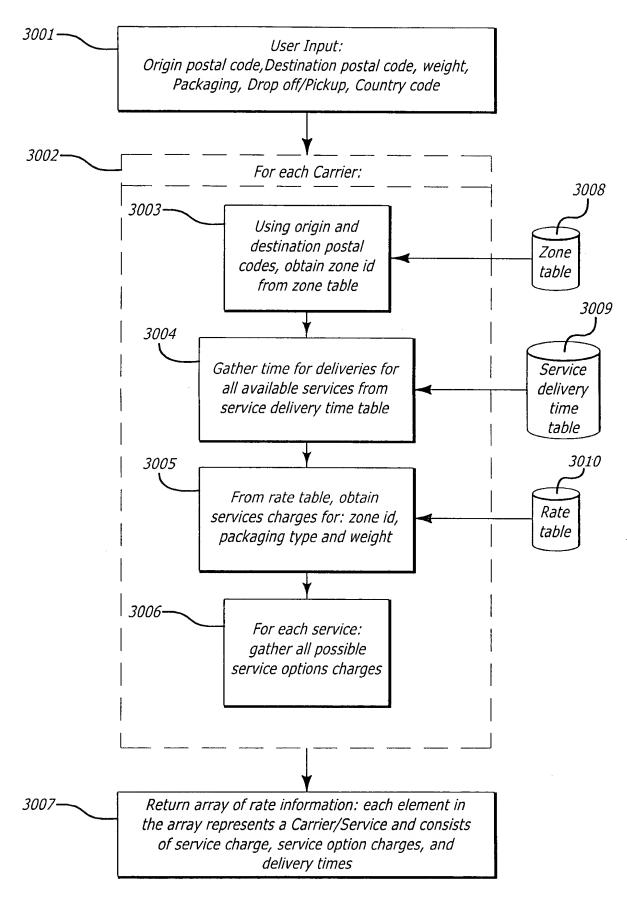
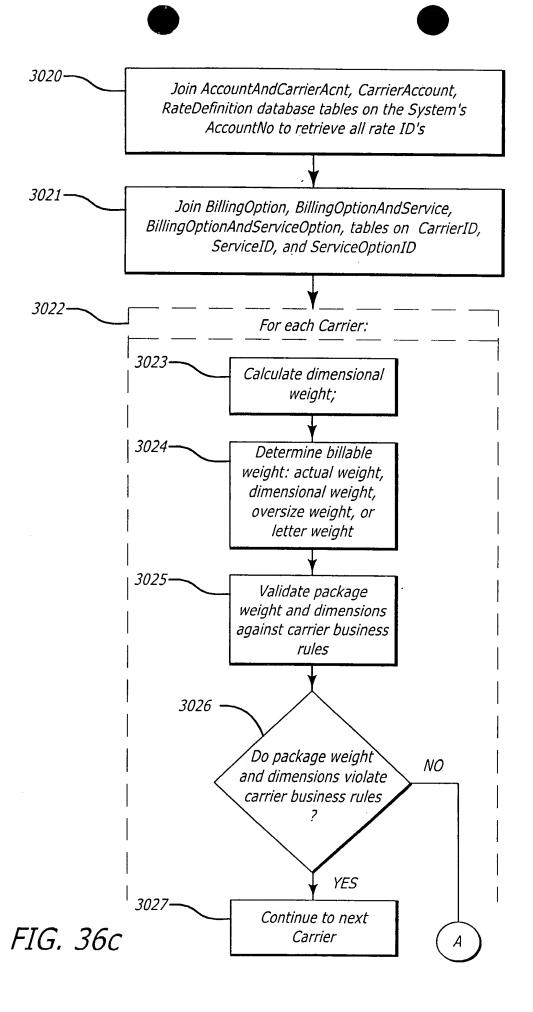


FIG. 36b



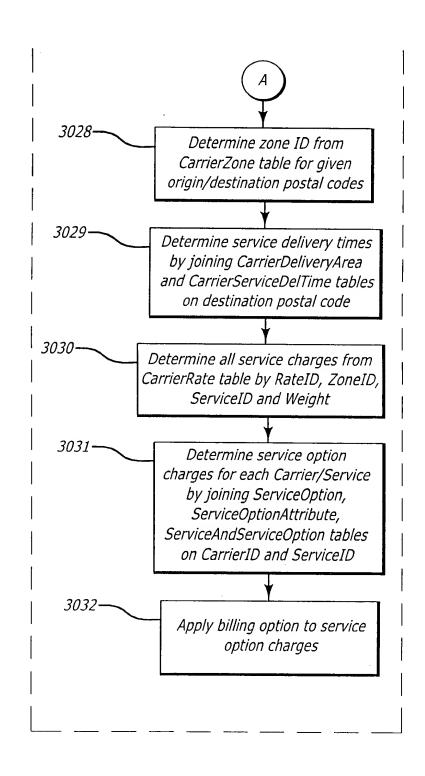
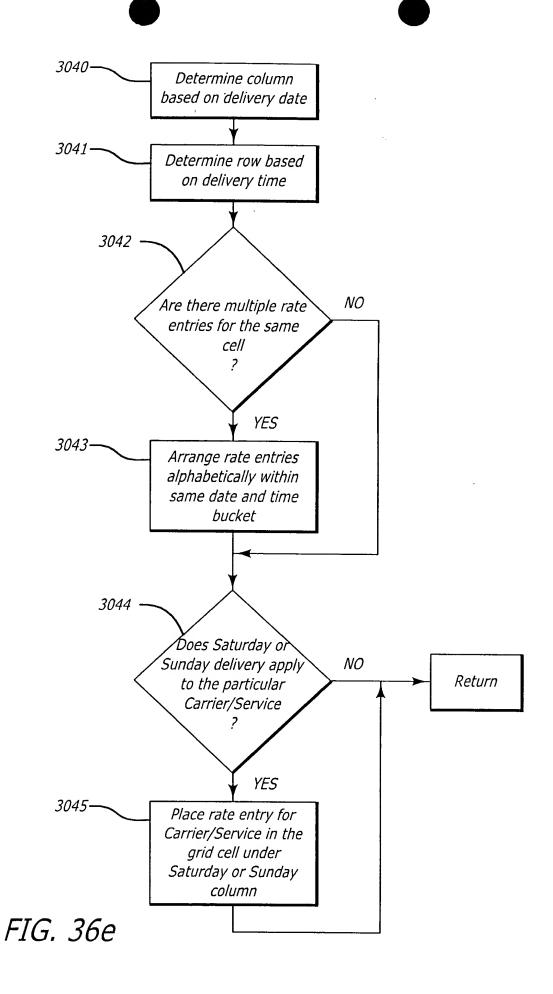
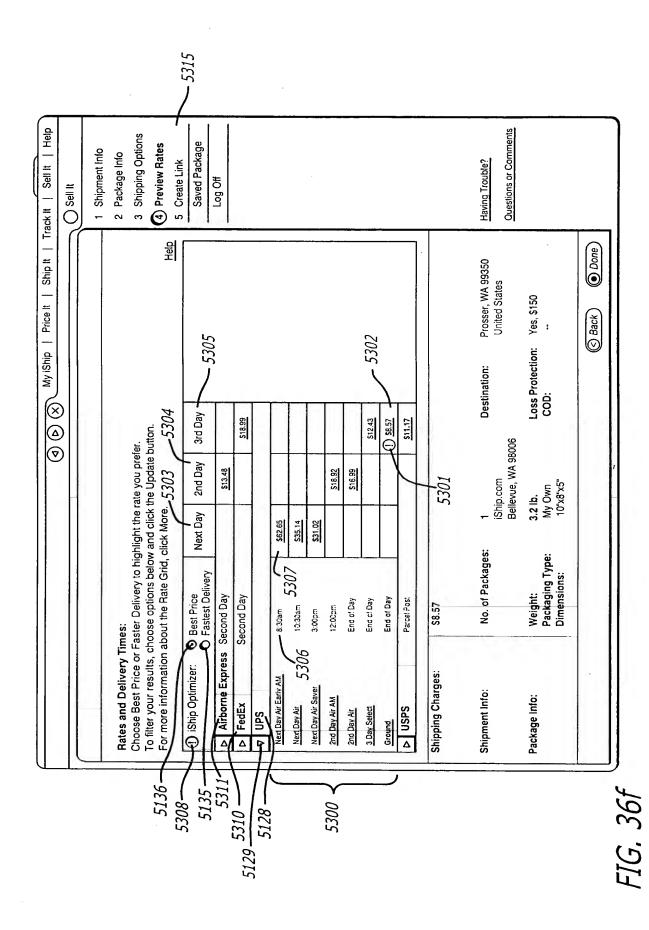


FIG. 36d





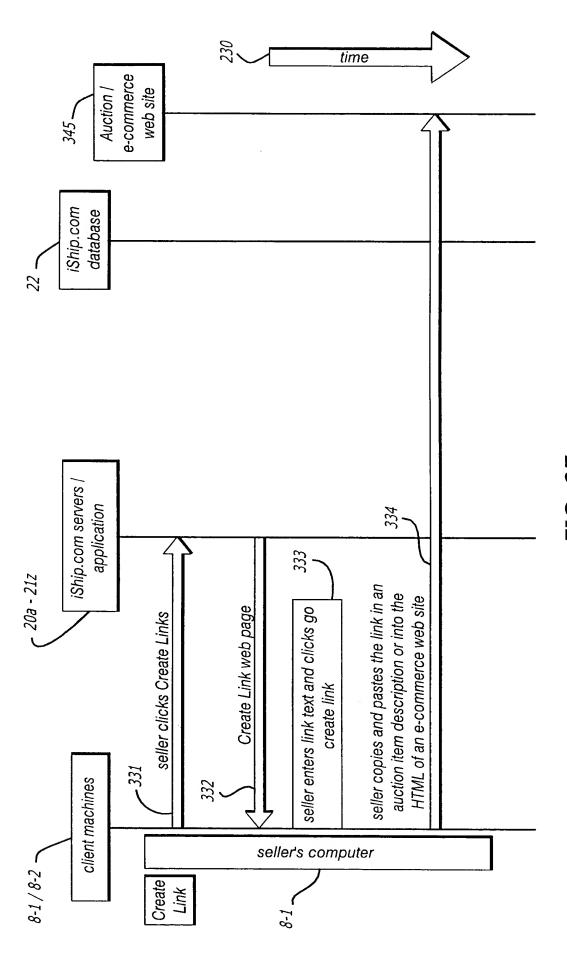
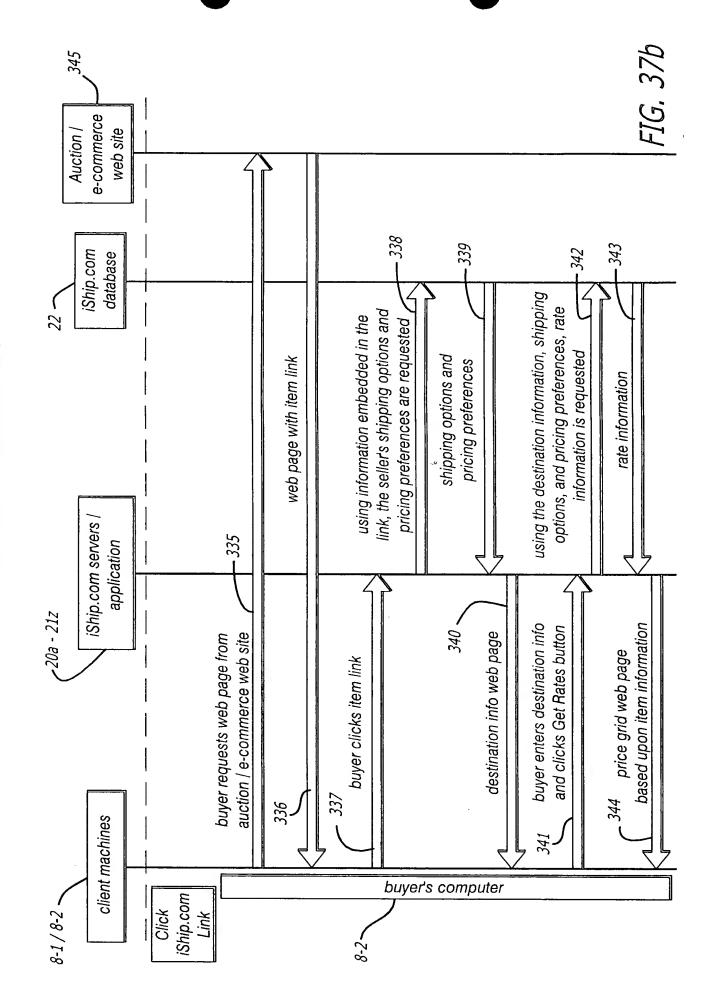


FIG. 37a



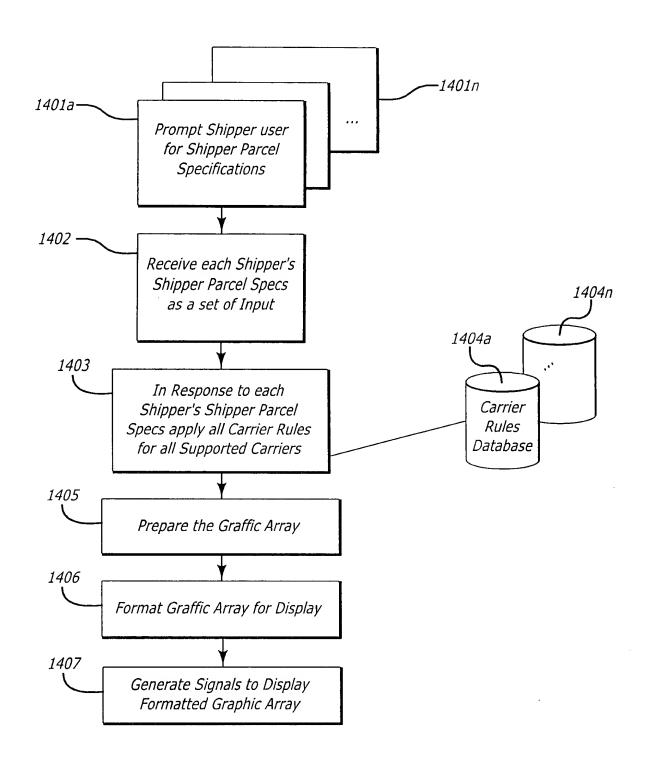


FIG. 38

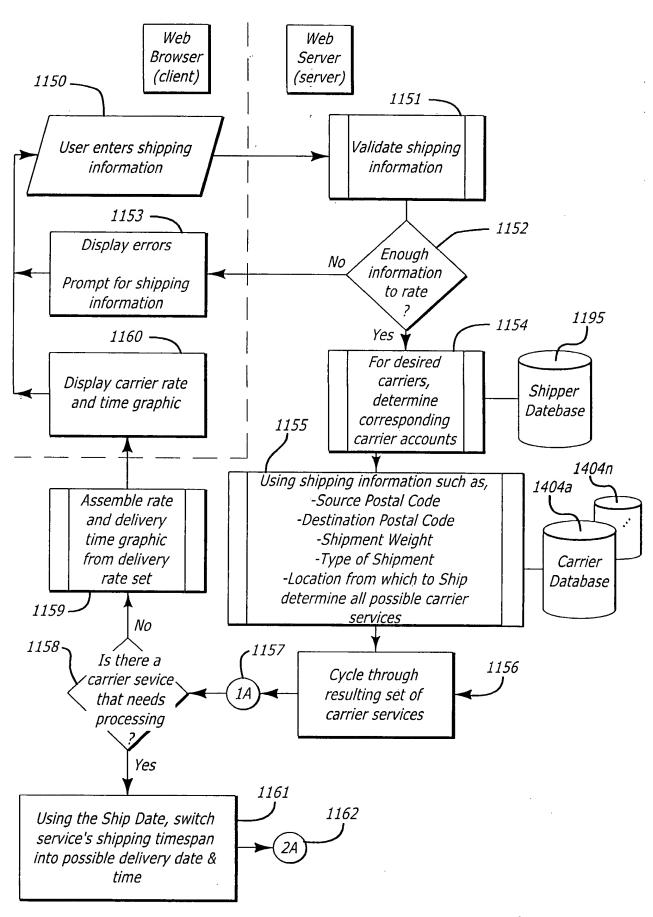
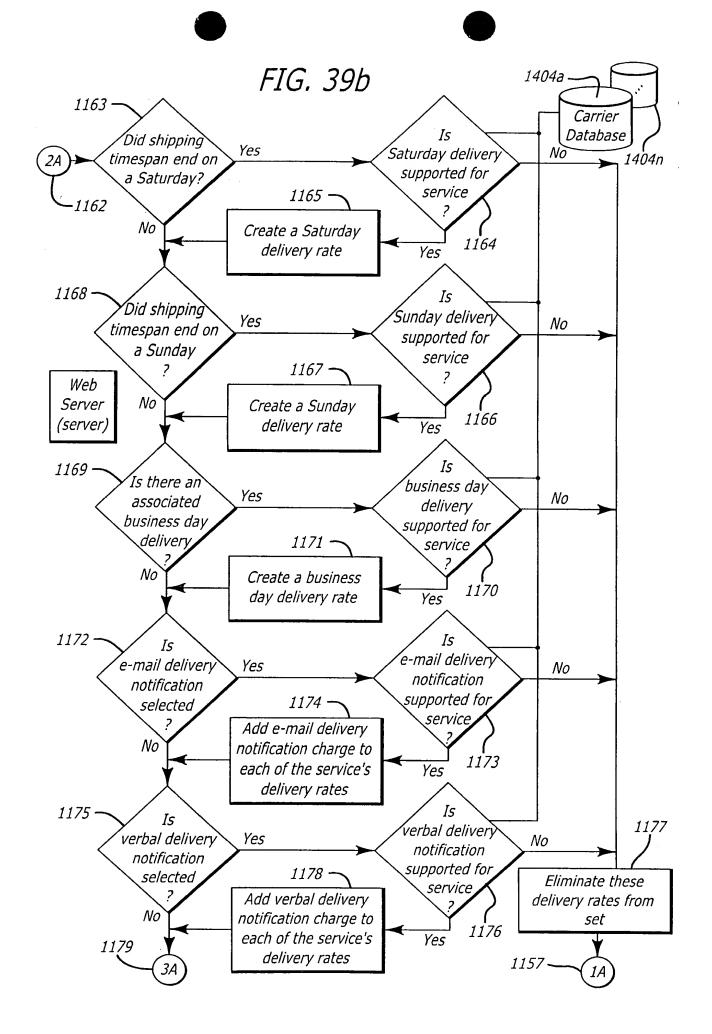
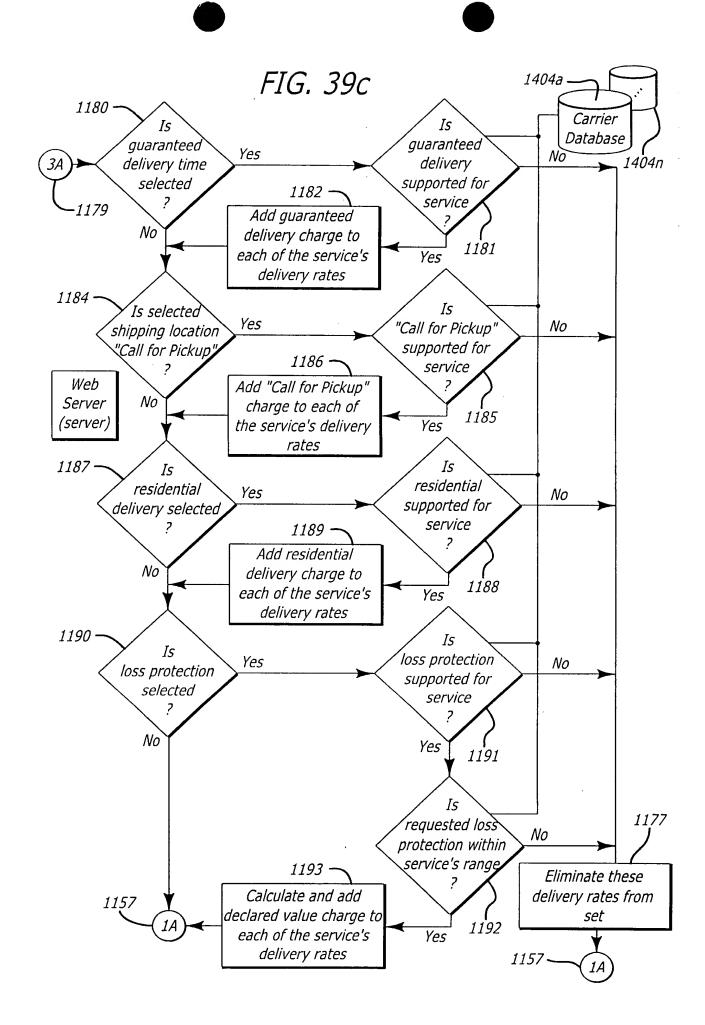


FIG. 39a





Ship. com	COT	— ä				
RATES & DELIVERY TIMES - Place cursor over square next to the rate to view carrier and service.	Y TIMES - Place	cursor over square ne	xt to the rate to view	carrier and service.		
	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	Carriers	_
10:30 AM	\$52.25				Airborne	
12:00 PM		\$29.35			☑ FedEx	> 320
3:00 PM	540.10				San 🔲	
5:00 PM		\$21.25	\$16.40	87.28	USPS	_
	i		USPS Priority Mail	lail		`
Enter your Z	ip Code	and other op	ptions, the	Enter your Zip Code and other options, then click Get Rates	Ø	
• The Zip Code where the item would be delivered is: 80302	de where t	he item would	d be deliver	ed is: 80302		
 The delivery 	yaddress	The delivery address for the item would be:	vould be:			
Business	O Res	O Residence				
 I want the s 	ervice to h	I want the service to have a guaranteed delivery time:	nteed delive	y time:		
O Yes	o •					
Click the "Back" on your browser to return to item page.	browser to return	to item page.		Get Rates	tes Help	•
Shipping services and rates provided by <u>iShip.com.</u> , The Internet Package Shipper	ates provided by <u>!</u>	Ship.com, The Internet	Package Shipper			

FIG. 40

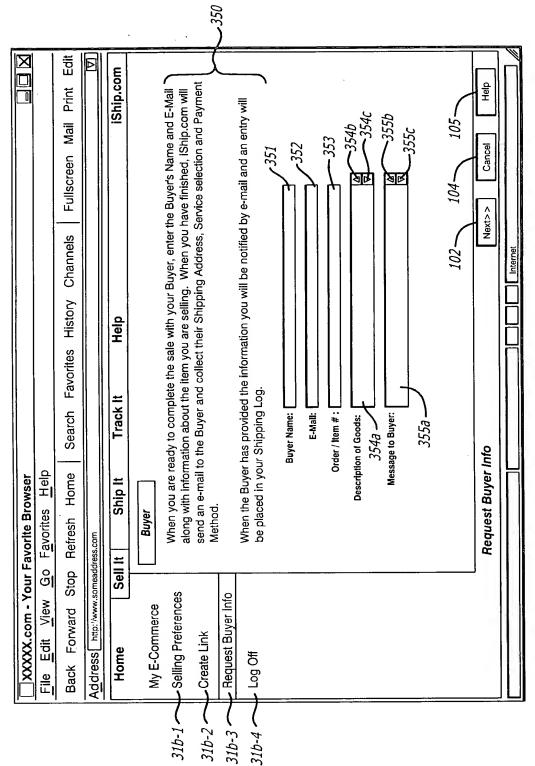


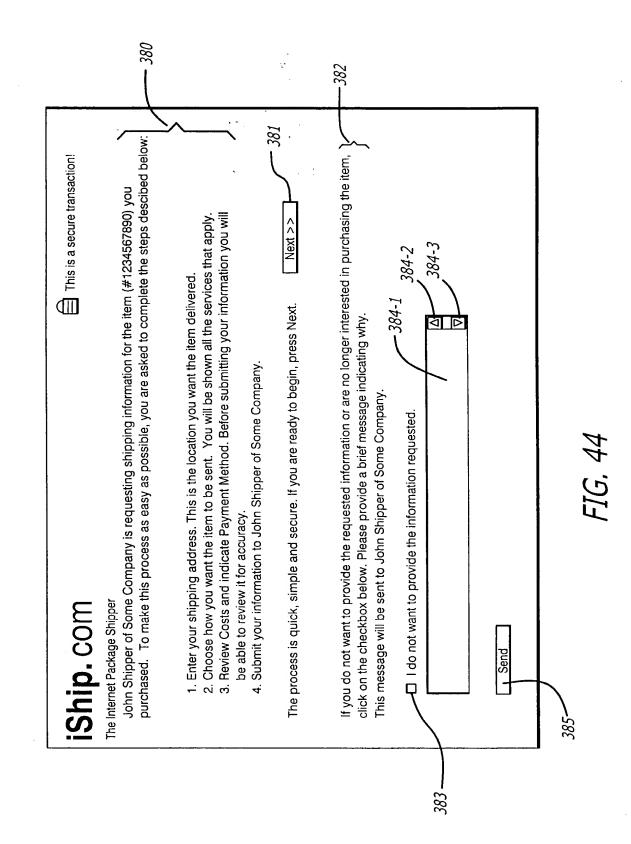
FIG. 41

XXX.com - Your Favorite Bro
File Edit View Go Favorites Help
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com
Home Sell It Ship It Track It Help iShip.com
My E-Commerece Item Enter the shipping weight and value of the item.
Selling Preferences Welght*: HSISSIVE 250-2 Irregular or Non-Standard Packaging
Create Link -362
alue \$ 500.00
Log Off
Costs Enter costs displayed to the Buyer.
Until your Buyer selects the service by which they want the item shipped, they (and you) may not be aware of the total amount you are owed. By entering the cost of the item being sold, the Buyer will be displayed the total of the item Cost and Shipping Charges.
p Show total of the Item Cost and Shipping Charges Item Cost: \$[500.00
C363
When you are ready to send an e-mail to your Buyer requesting their shipping information, click Send.
$\int_{117} \int_{365} \int_{104} \int_{105}$
Request Buyer Info
[Internet

FIG. 42

Shipping information for item #1234567890 -Message (Plain Text)											
Reply Reply to All Forward Print Flag Delete Font ?											
File Edit View Insert Format Actions Help											
From: iShip@iship.com 370 Sent: Fri 12/3/99 2:48 PM											
To: John@iship.com — 352353											
Cc:											
Subject Shipping information for item #1234567890											
John Shipper has requested that you provide shipping information so that a package can be sent to you. Here is a copy of your transaction * TO: Joe Buyer 351											
* FROM: John Shipper 375											
* REF: 1234567890											
* Description: Packet of Information 354a											
To respond to this e-mail and provide the information requested, click on the link below and follow the on-screen instructions: 372-1											
> https://iship.com/pub/BuyerProcess.asp?T=MA6V1XZ6TPCDG 372-2 372-3											
If your e-mail does nor support hyperlinks, enter the web address above into your web browser. DO NOT REPLY DIRECTLY THIS E-MAIL. If you have questions or need technical support, e-mail us at mailto:support@iship.com .											

FIG. 43



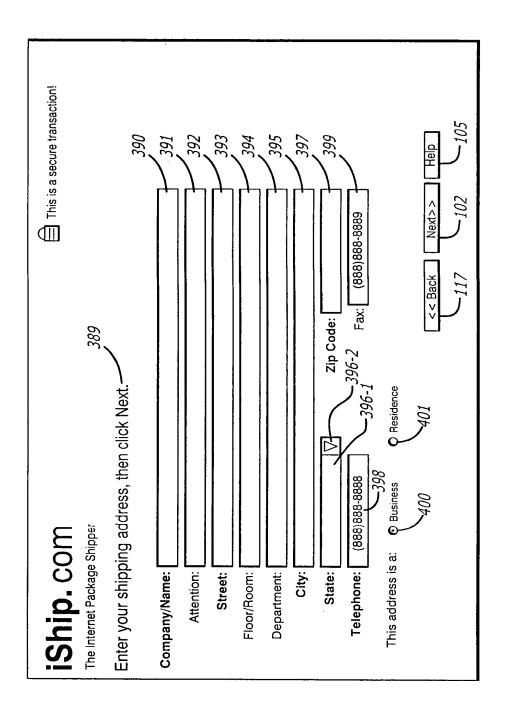


FIG. 45

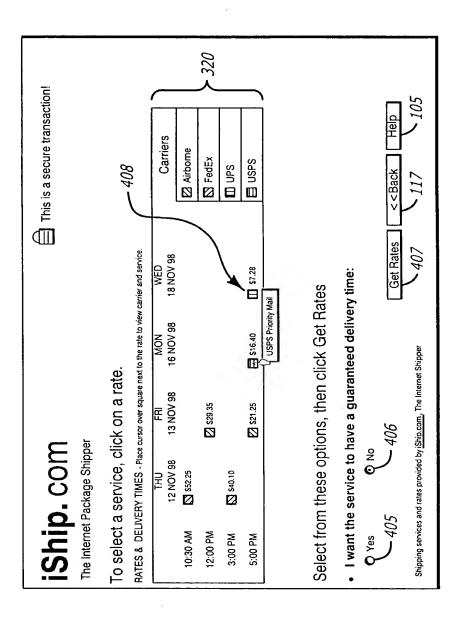


FIG. 46

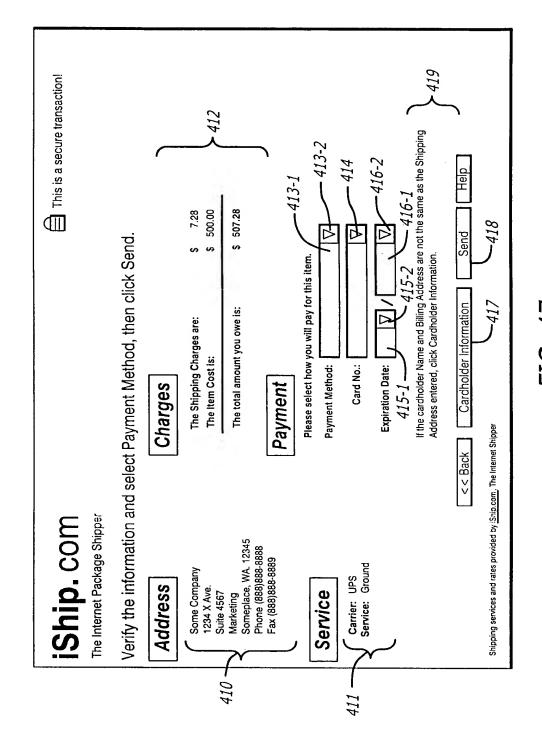


FIG. 4/

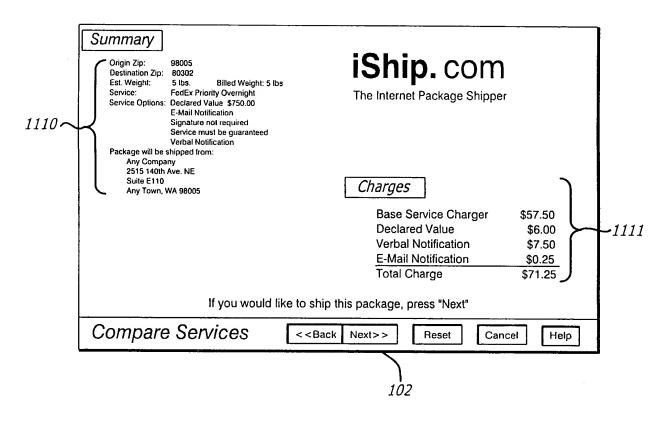


FIG. 48

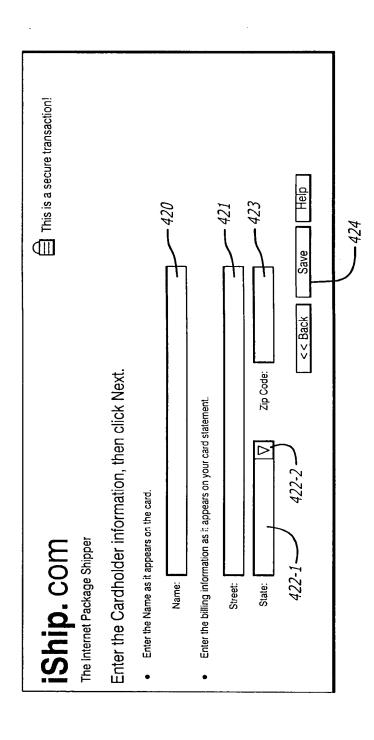


FIG. 49

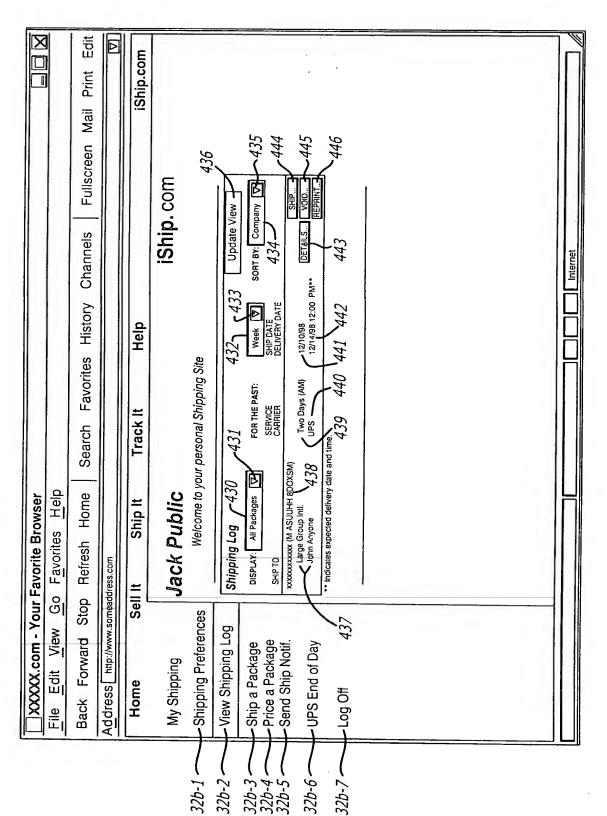


FIG. 50

Shipping information for item #1234567890 -Message (Plain Text)	<u>3</u>
Reply Reply to All Forward Print Flag Delete Font ?	
<u>File Edit View Insert Format Actions Help</u>	_
From: iShip@iship.com 370 Sent: Fri 12/3/99 3:19 PM	
To: John@iship.com — 375 —— 353	
Co:	
Subject Buyer provided shipping details for item #1234567890	
Joe Buyer has provided shipping and payment information. To ship the item to your buyer, log into your account at: 425	₽
> <u>http://iship.com</u> 426	
Process the package as follows:	
* Log on to iShip.com	
* Select the 'Ship It' top menu bar * Select 'Today's Packages' on the left hand content bar	
* Locate the shipping request #1234567890 in the package list * Click the 'DETAILS' button to review transaction details	
* Click the 'SHIP' button to ship the package	
If your e-mail does not support hyperlinks, enter the web address above into your web browser.	
DO NOT REPLY DIRECTLY TO THIS E-MAIL. If you have questions or need technical support, e-mail us at mailto:support@iship.com.	
	⊽

FIG. 51

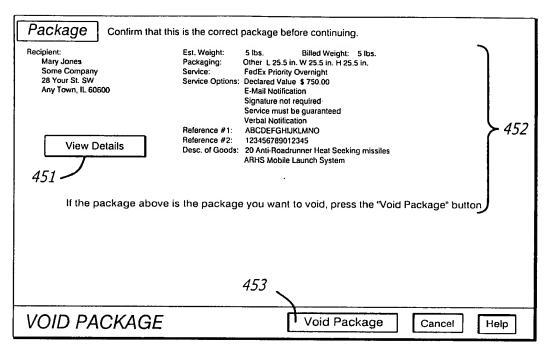


FIG. 52

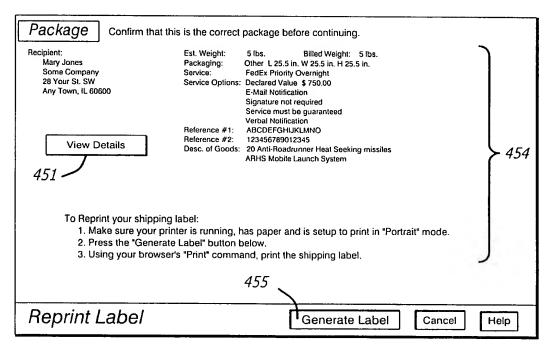
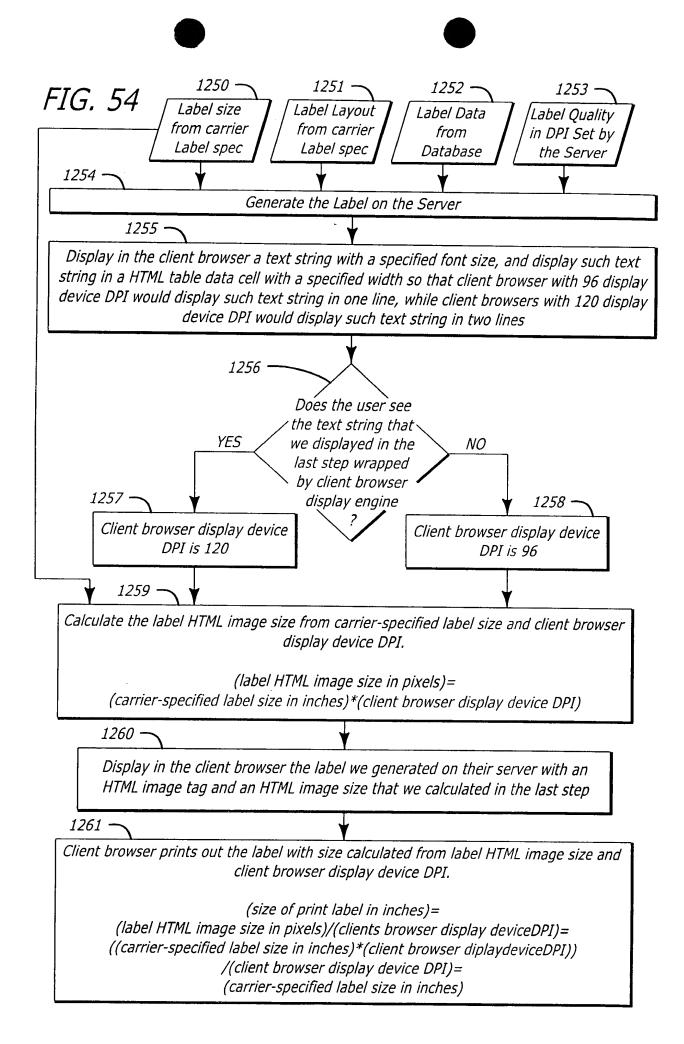
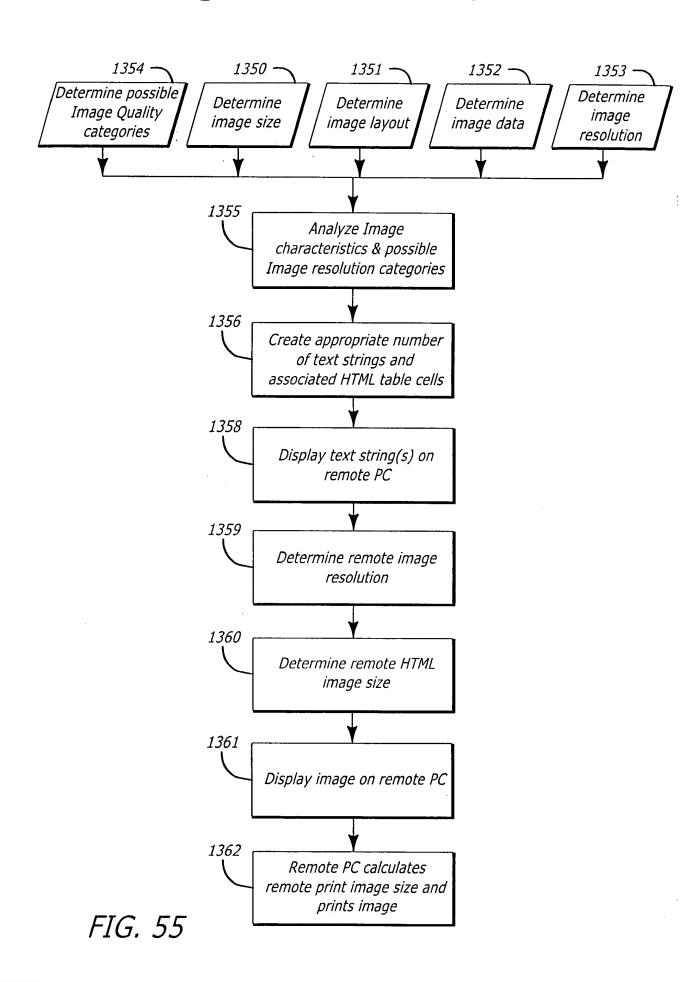
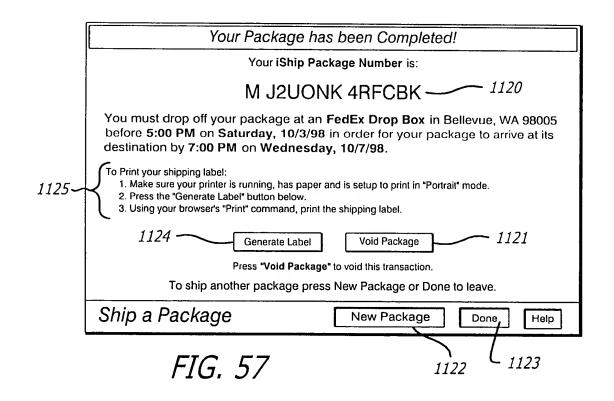


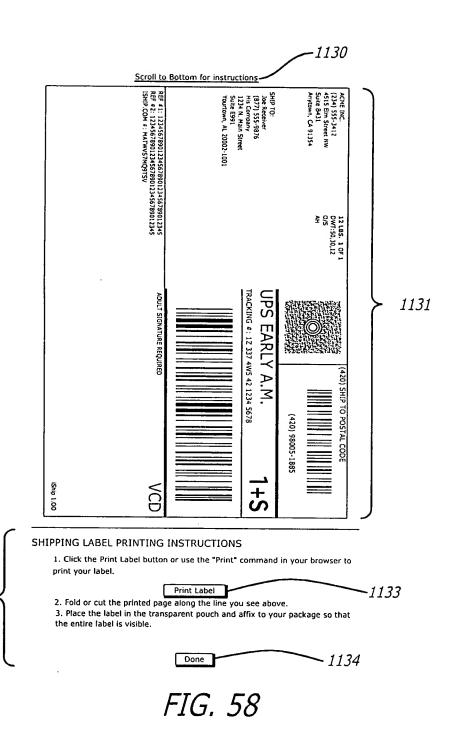
FIG. 53





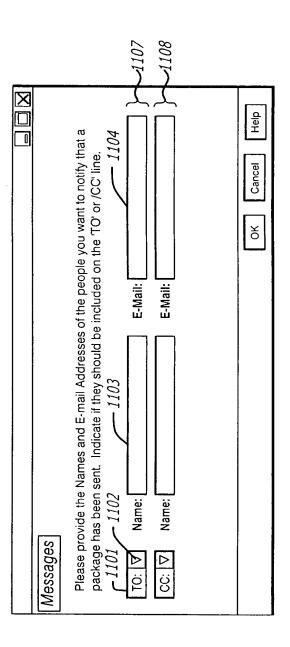
Your Package has been Completed! Your iShip Package Number is: M J2UONK 4RFCBK — 1120 You must drop off your package at an iShip Center in Bellevue, WA 98005 before 5:00 PM on Saturday, 10/3/98 in order for your package to arrive at its destination by 7:00 PM on Wednesday, 10/7/98. Void Package 1121 Press "Void Package" to void this transaction. To ship another package press New Package or Done to leave. Ship a Package New Package Done, Help FIG. 56 1123 1122





XXXXX.com - Your Favorite Browser	vorite Brows	er						X U
File Edit View Go F	Favorites He	Help]]]
Back Forward Stop F	Refresh Home	ne Search	Favorites	History	Channels	Fullscreen	Mail P	Print Edit
Address http://www.someaddress.com	ss.com							Ď
Home Sell It	Ship It	It Track It		Help			iSh	iShip.com
My Shipping	Notiřy	Complete the	fields below t	o notify yc	our Buyer wher	Complete the fields below to notify your Buyer when the item is shipped.	ipped.	
Shipping Preferences View Shipping Log	To send a Shi You can inclu	To send a Ship Notification e-mail, complete the required fields and press Send. You can include a brief message with the Notification.	-mail, complet age with the N	te the requiotification.	ired fields and	press Send.		
Ship a Package Price a Package	Name: E-Mail:		Jonathan Receiver jreceiver@somedomain.com					
Send Ship Notif.	l will sh		12/9/98 - Today] 	Δ			
Urs End of Day	l am shipping	l am shipping my package with:	Airborne Express	SSi	Δ			
Log Off		The service is:	Overnight Air Express	xpress	Δ			
	The t	The tracking number is:						
	Order/Item #:	#: 123412341234	4					
	Reference #2:	234523452345	5					
	Message:	le:		⊲⊳				
]	Send Ship Notification	otification			Send	d Cancel		Help
					Internet			

FIG. 59



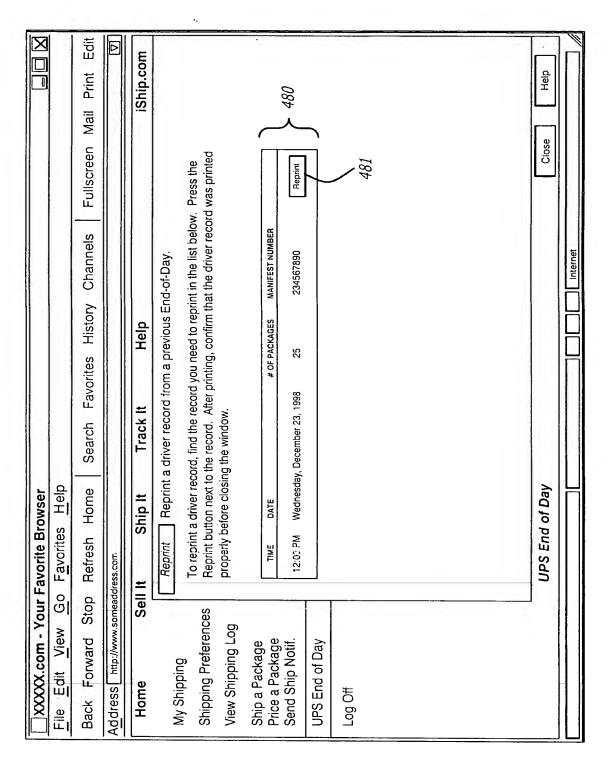
FIG, 60

XXXXX.com - Your	Your Favorite Browser	rowser							
File Edit View Go	Favorites	s Help							
Back Forward Stop	Refresh Home	Home	Search	Search Favorites	History	History Channels	Fullscreen	Mail Print	nt Edit
Address http://www.somead	someaddress.com								
Home Sell It		Ship It	Track It		Help			iShi	iShip.com
My Shipping Shipping Preferences View Shipping Log Ship a Package Price a Package Price a Package Send Ship Notif. UPS End of Day Log Off	Summary Est Weight Service Octobres: Bit Packaging: Other L5 in. 18 2nd Day Service Octobres: Declared Vala Service Octobres: Declared Vala Guaranteed I 1234567890 Reference # 2 ABODEFGHI Desc. of Goods: Deccription of Buyer Payment: Master Card Jonatza: Receiver Company: Declared Springs Road Suite 118 Any Town, NC 27818 (555) \$55-3456 Jreceiver@Somedomain.com	5.00 lbs. Billed weight: 5.00 lbs. Other L 5 in. xW 10 in. xH 15 in. UDPS 2nd Day Air A.M. Declared Value: \$50.00 E-mail Notification Guaranteed Delivery 1234557990 ABCDEFGHJU Deccription of Goods Master Card - 4444 4444 4444 4424 Exp. Date - Oct 1999 prings Road Company 2 prings Road Z515 140th A Swite E110 27818 Company 2 prings Road Z515 140th A Swite E110 27818 Company 2 prings Road Z515 140th A Swite E110 27818 Company 2 Sine E110 27818 Company 2 Sine E110 27818 Company 3 Company 4 Comp	eight: 5,00 lbs. () (in x H 15 in. 4 M. 500.00 1) 1444 4444 4444 4244 199 199 199 199 199 199 199	NE A 98005	Method: Pa Card No: Exp. Date: Exp. Date: If the CardHo are not the sapress: Charges Base Se Service Total Cl	ay by credit car 4111-1111-111 12 / 98 lolder Name and same as the Ret. CardHolder I CardHolder I Sevice Charge: Charge: Charge: Sharge: Charge: Charge:	Type: Visa Type: Visa Unformation Unformation University 17.00 \$ 17.00 \$ 18.65		
	Package w. De shipped from: Retazl Scriping Center 10602 10th StreethW Beller.og. WA 96500-4003 (555) \$£5-3456	ipped from: Center eetNW 6500-4003	By shipping) your package w	Buye Buyei ith iShip.com yourer on any app	ડા દ	\$ 21.90 \$ 21.45 of Service specified by		
	Ship a Package	ackage				< <back finish<="" td=""><td>h Cancel</td><td></td><td>Help</td></back>	h Cancel		Help
						Internet			

FIG. 61

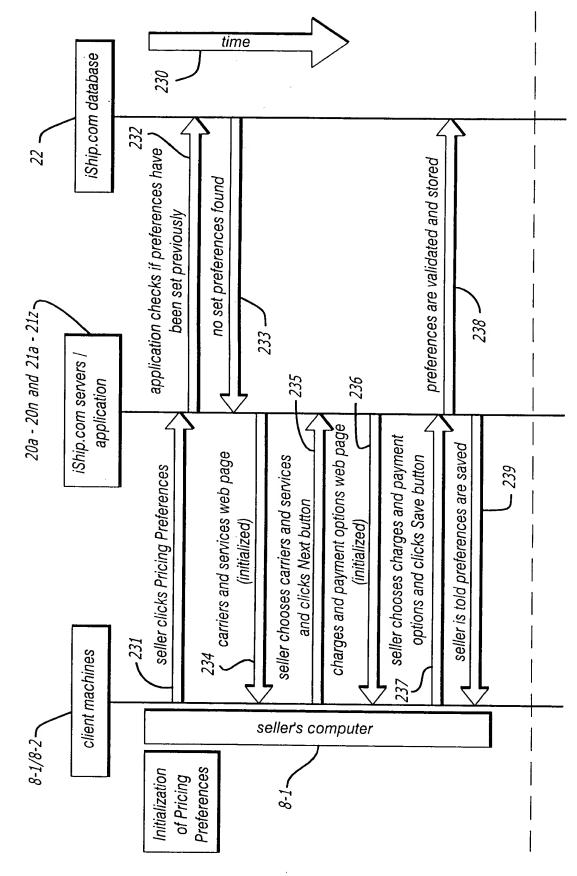
							,)					472			
X		t Edit		mos										$\overline{}$		
		I Prin		iShip.com	•	-Day"		5	•	7.1	•		or was Find	•	Help	
		Mai				End-of-d send	guirec	oy Init		4			naged e click y were		l g	
		Fullscreen Mail Print		;		erform "	s only re	a ana p					ost, dan ous dat rder the		Close	
		<u></u>				ns to pe	. This is		ά	Perform End			al was le a previ in the or	473		
		Channels				g syster Juce a c	r billing	ula per	er picku	Per	3	ay.	e origin ord from ecords)		Internet
					pbed.	shippin	j prope	ous no	ast driv		, j	ט-יַס ט-יַס	ord if th ver reco	proof		Int
		History		Help	Print a driver record for packages shipped	UPS requires its customers using computer based shipping systems to perform "End-of-Day" at least once each day a package is shipped. This will produce a driver record and send an	electronic record of your packages to UPS, ensuring proper billing. This is only required,	nowever, it you are using your own UPs account. You should perform End and print your driver record before the driver arrives.	You have shipped XX packages since your last driver pickup.	Ð.	<u>.</u>	neprint a driver record from a previous Elid-ot-Day.	Occasionally you might need to repeint a driver record if the original was lost, damaged or was otherwise unreadable by the driver. To reprint a driver record from a previous date click Find Driver Record below. You will be shown a list of previous records in the order they were created, the most recent at the top of the list.	Find Driver Record		
		Favorites			or pack	mputer	o UPS, (IPS acc	ges sinc	To print a driver record, press Perform End.	6	a pre	Occasionally you might need to repeint a dri otherwise unreadable by the driver. To repri Driver Record below. You will be shown a list created, the most recent at the top of the list.	Fin		
				k It	ecord f	sing co	ages to	rown L arrives	packag	ss Perf	ta Ca	ora IIC	to repedriver. I be she stop of			
		Search		Track It	driver r	mers us	ur pack	nowever, if you are using your own Udriver record before the driver arrives.	ped XX	rd, pre		uver rec	of need by the c You wil			
15	đ				Print a	s custo	d of yo	are usi efore th	ve ship	er reco	τ (חוו מ ס	adable selow.		ay	
rowse	s Help	Hom		Ship It		juires it	ic reco	, if you cord be	You ha	a driv	٦	윤 건	nally you nurest ecord the mo		d of D	
orite E	Favorites	Refresh Home	s.com		nd of Day	JPS rec	electron	nowevel driver re		Fo print	†uiro 0	чериш	Occasio otherwis Oriver R rreated,		UPS End of Day	
ur Fa	<u>ର</u> ନ		neaddres	Sell It	Ē						L				 ٦	
XXXXX.com - Your Favorite Browser	_ 	Back Forward Stop	//www.sor			Shipping Preferences	g Log	ge ge	age otify.)ay						
X.cs	Edit	Forw	SS http:	ne	My Shipping	ing Pre	View Shipping Log	Ship a Package	Price a Package Send Ship Notify.	UPS End of Day	₹					
	File	Back	Address http://www.someaddress.com	Ноше	My St	Shipp	View (Ship 8	Send	UPS E	Log Off					

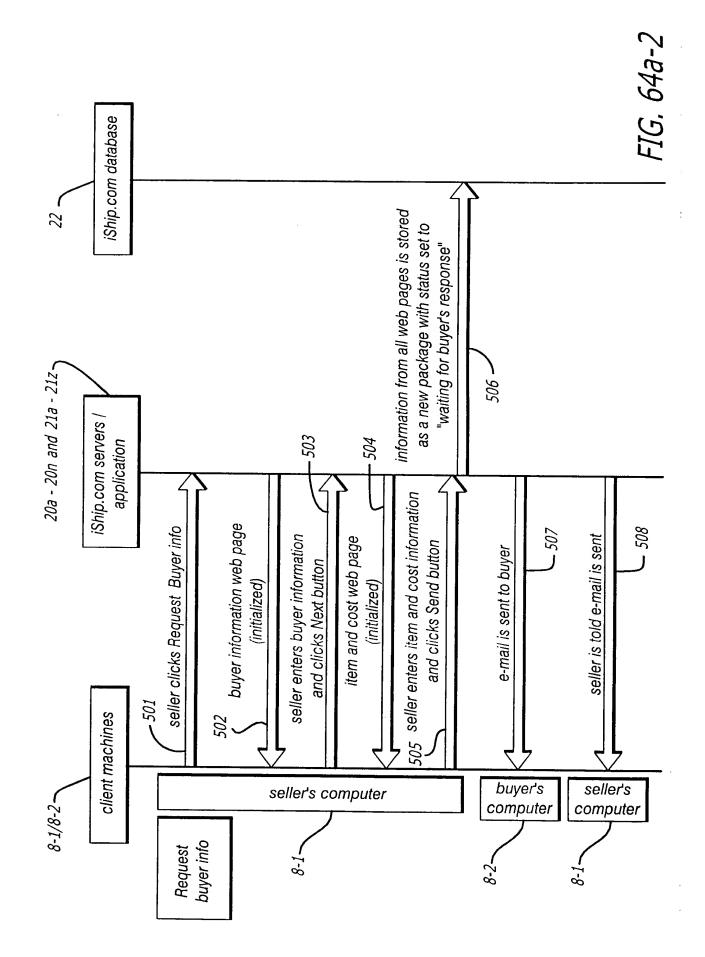
FIG. 62

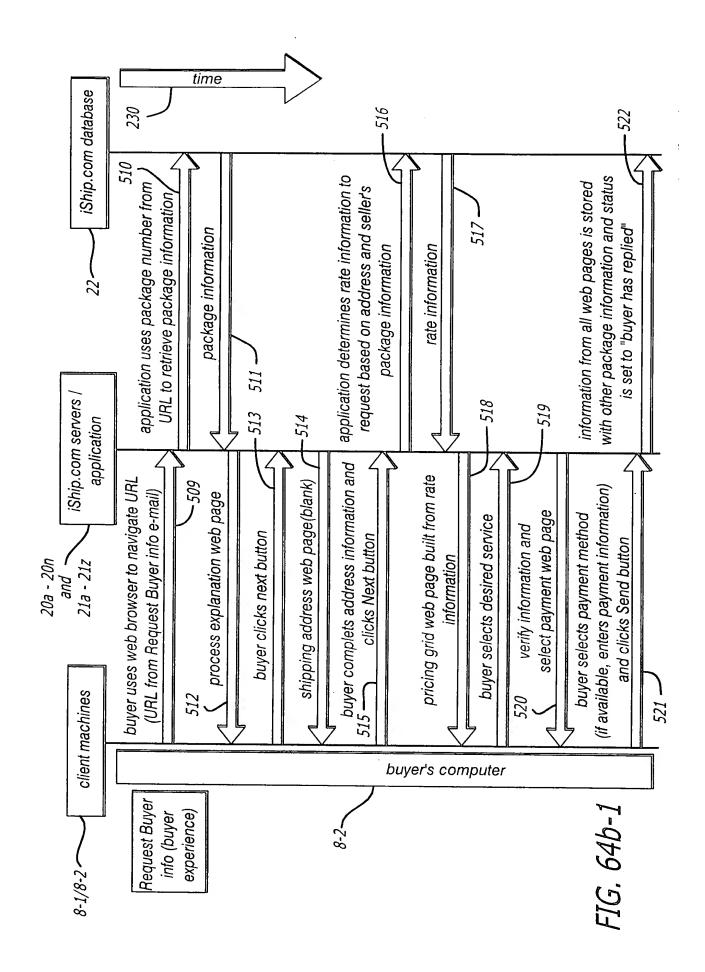


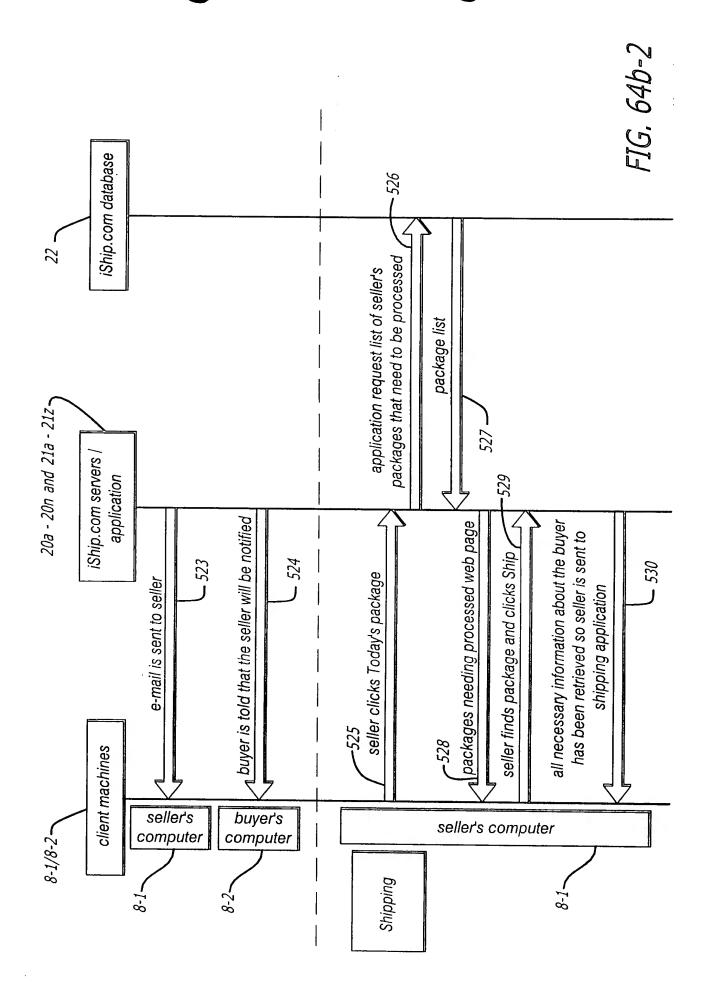
FIG, 63

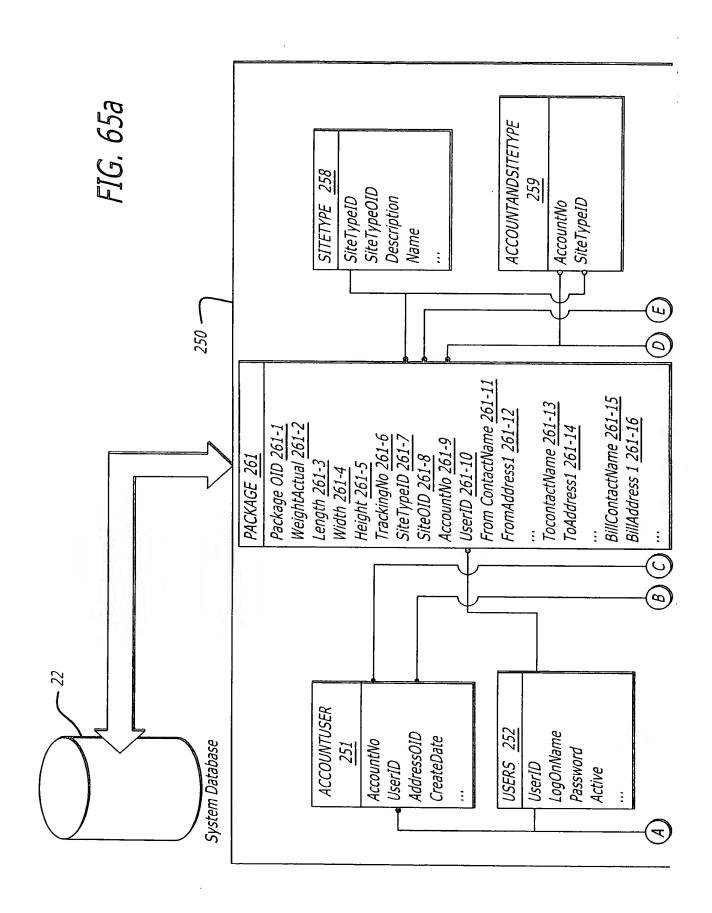
FIG. 64a-1

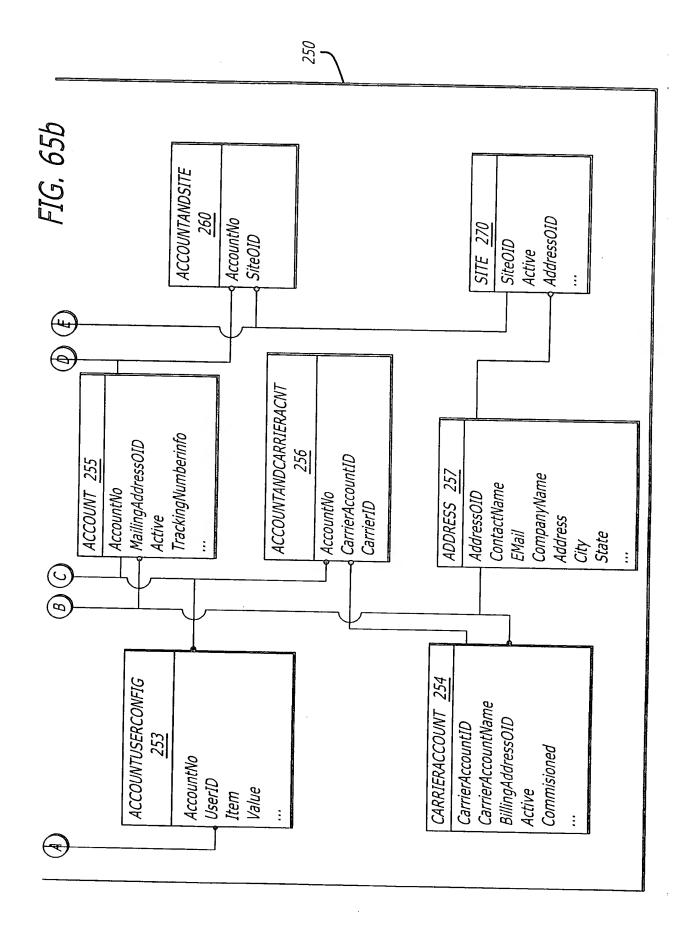












```
<iship.com.request xmins="x-schema:http://iship.com/api/schema/trackrequest.xmi"
transactionid="3855BD2185E111d3984400A0C9D6C226">
        <header mode="interactive">
                <version major="0" minor="1"/>
             <batch id="AE5E54F08E2311d3984900A0C9D6C226"</pre>
             url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
        <sigon sessionid="" userid="test" password="7777777"/>
         <trackit>
                 <package sequencenumber="1">
                          <trackingnumber carrier="ups">
                                  1Z1812530202075466
                          </trackingnumber>
                 </package>
         </trackit>
         <logoff/>
</iship.com.request>
```

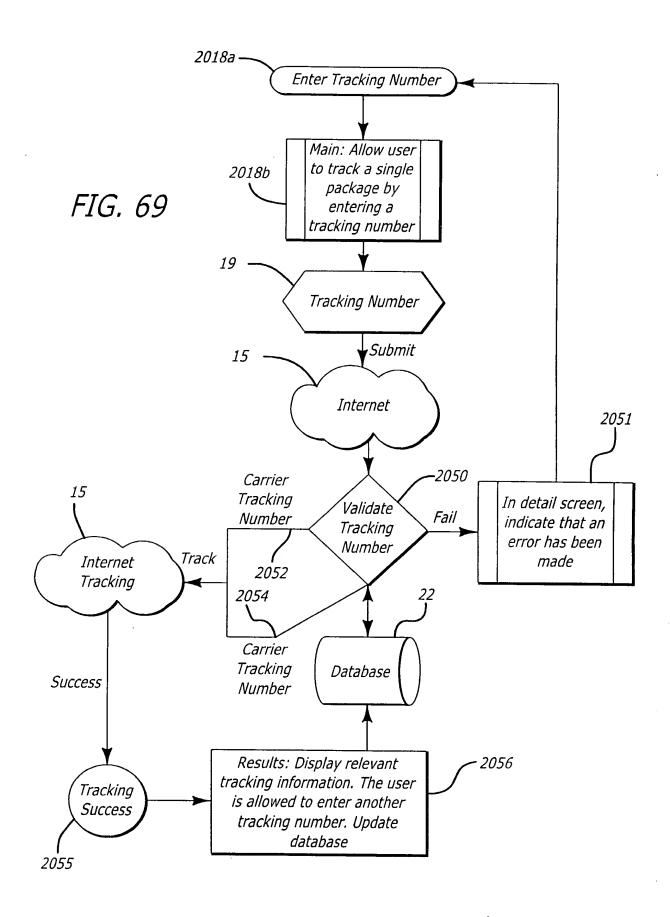
FIG. 66

```
<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
        <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
        systemrcode="0"/>
        <trackit>
                <package sequencenumber="1" packagercode="0">
                       <deliveredto></deliveredto>
                       <deliverylocation>LEFT AT 3S</deliverylocation>
                       <signedby>HOWARD</signby>
                       <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan
                       <status>Delivered</status>
                       <deliverytime>9/1/99 1:50:00 PM</deliverytime>
                       <carrier>UPS</carrier>
                       <service>2ND DAY AIR
                       <shipdate>8/28/99 </shipdate>
                       <trackingnumber>1Z1812530202075466</trackingnumber>
                       <scanlocation>FORT HAMILTON, NY US</scanlocation>
                       <weight>400</weight>
               </package>
       </trackit>
<iship.com.response>
```

FIG. 67

_					
X		Edit			
		Print			
		Mail			
400		Fullscreen Mail Print			
		Favorites History Channels		vided for FedEx UPS ATES Yellow RVICES Freight	Internet
		History		Tracking provided for AIRBORNE FedES EXPRESS POSTAL SERVICES	
		Favorites		Shipper today	
A STATE OF THE PARTY OF THE PAR		Search		Track Your Package Track Your package in one easy step. Enter the package tracking number in the field below and then click on Submit. In moments you'll learn where your package is and if it's been delivered, who signed for it. Enter tracking number: 12345 2035 Z035 Keep a history of all your package. Register with iShip Personal St Link iShip Track It to your web site! Having Trouble? Click here for Help. * Questions or comments about iShip.com?Click here * iShip.com. Having Trouble? Click here for Help. * Questions or comments about iShip.com?Click here * iShip.com. Ship.com.	
rowser	s <u>H</u> elp	Home		b. Enter the package tracking num it. In moments you'll learn where you ned for it. 345 Dmit Close I your package. Register with iShip Link iShip Track it to your web site estions or comments about iShip.com?Olick	
XXXXX.com - Your Favorite Browser	Favorites	Refresh Home	fress.com	age y step. Enter the ubmit. In momen o signed for it. 12345 Link iShip T Link iShip T	
Your	w <u>G</u> o	Stop	w.someadt	COF Packaç one easy sick on Sut ered, who number:	
XX.com -	Edit View	Back Forward	S http://www.someaddress.com	Track Your Package Submit Track Your Package Track here for Help. * Questions or co	
XX □	File E	Back	Address[Track Track your field below is and if its Ent	

FIG. 68



	XXXXX.com - Your Favorite Browser	N U
	Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print	t Edit
	Address http://www.someaddress.com	Δ
	iship. com	Þ
	Track Your Package	
7061	We were unable to track your package. — 2060 Please make sure the tracking number is cc=ect, select a carrier from the list — 2062 below, and click on Submit.	
	Enter tracking number: [12345	
	oct Or =) 🔃 🖂	
	POSTAL SERVICES	
	Weep a history Yellow terwith iShip Personal Shipper today! Link iShic Track It to your web site!	
	Having Trouble? Click here for Help. • Questions o: c:mments about iShip.com?Click here • iShip.com Privacy Policy	
	l Interest	M C
	ן ן ן ן וויפונפי	

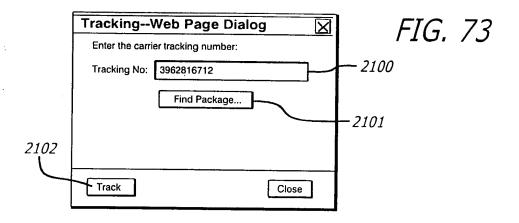
FIG. 70

XXXXX.com - Your Favorite Browser	
File Edit View Go Favorites Help	<u>a</u>
Home Search Favorites History Channels Fullscreen Mail Print	Edit
Address http://www.someaddress.com	
iship. com	ÞI
Your Tracking information	=
20/	
SOMEPLACE, WA US ANOTHERPLACE, WA US	
on: RECEIVER———————————————————————————————————	
Service: GROUND——2079 Done Tracking Number: 128595610344113190——2079	
ay, November 29, 1999 9:56:30 AM Pacific S	
Track Another Package	=
Enter tracking number: 2035 2036 UNITED STATES Feight Postal Services Freight	
Keep a history of all your package. Register with iShip Personal Shipper today! Link iShip Track It to your web site! Having Trouble? Click here for Help. * Questions or comments about iShip.com? Click here * iShip.com Privacy Policy	
O Internet	বা
	Ī

FIG. 71

Go Favorites Help

FIG. 72



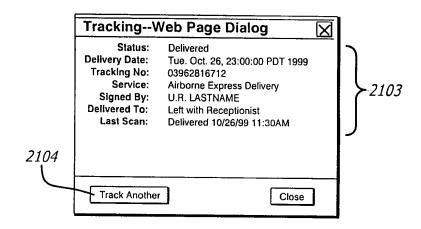
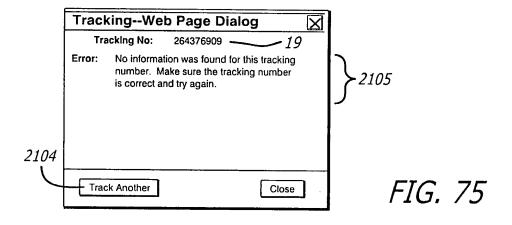


FIG. 74



	XXXXX.com - Your Favorite Browser	r Favorite Browser								X
	File Edit View Go	to Favorites Help								
	Back Forward Stol	Stop Refresh Home	Search Favorites History Channels	rites Hist	tory Chan	lels	Fullscreen Mail	Mail	Print E	Edit
	Address http://www.someaddress.com	address.com								
	Home Se	Sell It Ship It	Track It	Help				S	Ship.com	Ē
2112 2112 2113 2114 2115	My Tracking Shipping Log View Inbound Pkgs Add Inbound Package Tracking Preferences Log Off QulckTrack 8595610344113190 Enter tracking cumber 2116		Melcome John Shipper to your Track it service, which works in the background to keep tabs on your deliverles. Always know where your packages are - we'll track your packages so you don't have to. Check your shipping log to see whether your packages have been delivered, and if so, who signed for them. So, who signed for them. So, who signed for them. Tracking number for us to track round-the-clock. View the tracking results in View Indon't Packages. Review package histories and cost in your comprehensive Shipping Log.		iShip. com You ware preuse steem Track it • Things to Do Shipping Log View the details of every shipment. Tracking Preferences Choose your prefered Package order for the shipping log.	COM COM is bo is bo in bo in ad the				
		moment mowent	Current Status: 0 In-Transit packages 0 Delivered packages 0 Delivered packages	• • • • • • • • • • • • • • • • • • •	Tracistre Provided for: Automas FedEx U United States Presal SerVices Fr	UPS Yellow				
					Troubleshooting Troubleshooting	et .				
		The state of the s			Interr	let			1 1	

FIG. 76

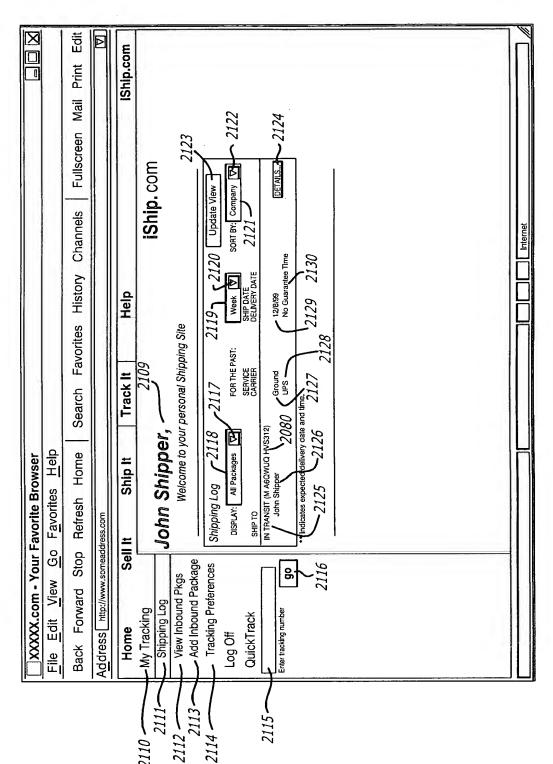


FIG. 77

XXXXX.com - Your Favorite Browser	0	X
File Edit View Go		
Back Forward Stop Refresh Home.	Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit	ij
Address http://www.someaddress.com	Δ woo.ss	
Home Sell It	Ship It Track It Help IShip.com	
My Tracking Shipping Log	Summary Status as of 12/10/99 at 10:22 AM Pacific Standard Time 2140 # M ABQWUQ HVSS12 2147	
View Inbound Pkgs Add Inbound Package	led Weight: 0.00 lbs** 2144	0 °
	Last Scan: 127/99 8:10:00 PM PICKUP MANIFEST 207.	
QuickTrack		
Enter tracking number go	Charges	
	Receptent: Return Address: Support Sup	
	Package will be stipped from:	
	John Shipper 1234 Some Place >2153	-
	555-555-1337 john@xxx.cdm By shipping your package with IShlp.com you agree to all <u>Terms of Service</u> specified by IShlp.com or the selected carrier on any applicable wavbill. Tariff or service quide.	
	Tracking Help	
		1

FIG. 78

	XXXXX.com - Your Favorite Browser	Favorite Brows	Ser								N N
	File Edit View Go	o Favorites H	Heb]	
	Back Forward Stop	Refresh Home	_	Search	Favorites	History	Channels	Fullscreen	Mail	Print E	Edit
	Address http://www.someaddress.com	ddress.com									
	Home Sel	Sell It Ship It	=	Track It	It	Help			Si	iShip.com	E
	My Tracking Shipping Log	Summary		Statu	s as of 12/10	1/99 at 10:2 # 12859561)/99 at 10:22 AM Pacific 9 # 128595610344113190	Status as of 12/10/99 at 10:22 AM Pacific Standard Time # 128595610344113190.	\ =	-2140	
	View Inbound Pkgs. Add Inbound Package	Service:	UPS Ground	,		Sta FT	Status: Delivered Tracking No.: 1286956100	344113190	2071	—2080	0
	Tracking Preferences Log Off	7128	77	127		일 등 등 등		y, June 10, 1999 une 11, 1999	-2075	2074 2077	4 V
	QuickTrack					E E B	Defivered To: Bellevue, WA Location: RECEIVER — Last Scan; 5/11/99 8:30:0	ER B:30:00 AM DELIVERY	2073	2076	. 9
2115	Enler tracking number go	Recipent UNAVAILABLE	_	Return Address: UNAVAILABLE		2150					
	7110		72149	E	,						
		Package will be shipped from: UNAVAILABLE	from:	~2153							
				By shippi iShip.con	ing your package i n or the selected c	with IShip.com y arrier on any ap	ou agree to all <u>Term.</u> plicable wayblil, tarfff	By shipping your package with IShip.com you agree to all <u>Terms of Service</u> spedified by IShip.com or the selected carrier on any applicable waybill, tariff or service guide.	á		
		Tracking						Close		Help	
							Internet				

FIG. 79

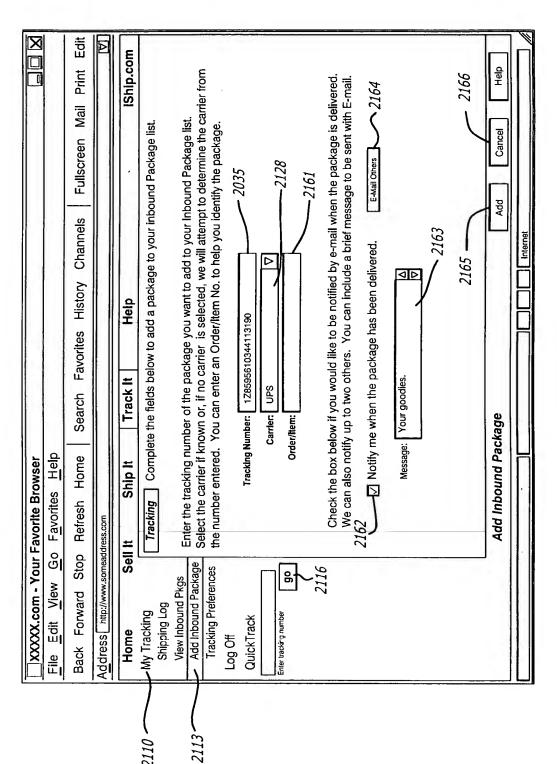


FIG. 80

	XXXXX.com - Your Favorite Browser	r Favorite Bro	owser								X
	File Edit View Go	o Favorites	Help								
	· >	p Refresh I	Home	Search	Search Favorites History Channels	History	Channels	Fullscreen Mail Print	Mail		Edit
	Address http://www.someaddress.com	address.com									
	Home Se	=	Ship It	Track It	-	Help			ISI	IShip.com	
2112	My Tracking Shipping Log View Inbound Pkgs	John	hipper	g ur personal	Shipper, Welcome to your personal Shipping Site		iShip	iShip. com			
	Add Inbound Package Tracking Preferences Log Off	Shipping DISPLAY:	Log C 2118 All Packages 区	77		HIP DATE	SORT BY: Company T	1	2122		
	CUICK I FACK Enter tracking number GO	IN TRANSIT (M A60WUQ HVS312) Tom Mounsey 208	nsey	S312) CARRIER S312) Ground		DELIVERY DATE 12/8/99 No Guarantee Time	7121 /	Defaus 3 2124	124		
	2116	ndicates expect	cted delivery da	ndicates expected delivery date and time, 2127	2128	2129 2130	30	ח	9		
				İ							-
		10.00									
							Internet				

FIG. 81

XXXXX.com - Your Favorite Browser	-					
File Edit View Go Favorites Help						
Back Forward Stop Refresh Home	Search Favorites History Channels	History	Channels	Fullscreen Mail Print	Mail P	rint Edit
Address http://www.someaddress.com						Δ
Home Sell It Ship It	Track It	Help			ISh	Ship.com
My Tracking Summary Shipping Log	Status as of 12/10/99 at 10:22 AM Pacific Standard Time-# 128595610344113190	3/99 at 10:2 # 12859561)/99 at 10:22 AM Pacific St # 128595610344113190		2140 1	0
View Inbound Pkgs. Service: UPS Ground		Stat	Status; Delivered Tracking No.: 128695610	344113190	2071	- 2080
Tracking Preferences 2128 21	27	Ship	. 4	Thursday, June 10, 1999 Friday, June 11, 1999	-2147	-2074
Log Off	ì	mi⊏ Sigr	Signed By: Chris		2707	-2077
QuickTrack		Log		30:00 AM DELIVERY	2072	-2076
Enter tracking number				REDMOND, WA US	7/07	
o6)	-	2150				
Recipient: UNAVAILABLE 2149	Return Address: UNAVAILABLE					
Packane will be shloned from:						
ONAVAILABLE	2153					
	By shipping your package with IShip.com you agree to all <u>Terms of Service</u> specified by IShip.com or the selected carrier on any applicable waybill, tariff or service guide.	with iShip.com yo carrier on any app	ou agree to all <u>Terms o</u> Xicable waybill, tariff or	of Service specified by r service guide.		
Tracking				Close		Help
			Internet			
]]	later ret	-		

FIG. 82